
Value Delivery II

Manage IT-enabled investment programs and other IT assets and services to ensure that they deliver the greatest possible value in supporting the enterprise's strategy and objectives. Ensure that the expected business outcomes of IT-enabled investments and the full scope of effort required to achieve those outcomes are understood; that comprehensive and consistent business cases are created and approved by stakeholders; that assets and investments are managed throughout their economic life cycle; and that there is active management of the realization of benefits, such as contribution to new services, efficiency gains and improved responsiveness to customer demands. Enforce a disciplined approach to portfolio, program and project management, insisting that the business takes ownership of all IT-enabled investments and IT ensures optimization of the costs of delivering IT capabilities and services.

There are no PSGs published for this topic; however, the topic is under review for future PSGs

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