
Continuously monitor the performance and capacity of IT resources. Data gathered should serve two purposes:
Monitoring and Reporting [1]

- To maintain and tune current performance within IT and address such issues as resilience, contingency, current and projected workloads, storage plans, and resource acquisition
- To report delivered service availability to the business, as required by the SLAs

Accompany all exception reports with recommendations for corrective action.

There are no PSGs published for this topic; however, the topic is under review for future PSGs

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