



Technology Innovation Showcase 2012



Category Descriptions

Cross-boundary Collaboration and Partnerships: Addresses identifying, planning, coordinating, sharing and/or integrating formerly non-integrated IT-related organizational goals and strategies. These could include governance and management, policies, business processes, data and information, systems and applications, services, technologies and infrastructure.

Data, Information and Knowledge Management: Strategies, processes, applications, solutions, initiatives and/or programs that create, use, process and manage data, information, content, knowledge and intellectual value, property or capital. Outcomes and benefits may include the provision of information-related content and services, as well as support for development of policies, performance assessments, funding, decision-making and transparency.

Digital Government – Government to Business: Innovative applications that foster improved interaction between government and business, including better service at less cost to business for regulatory compliance, new business formation and day-to-day government-to-business interactions. Projects that demonstrate integration or information sharing among state services are included in this category.

Digital Government – Government to Citizen: Governmental applications that provide innovative services or communication channels for citizens, provide for open government and/or increase government's efficiency. Additionally mobile services and applications are included in this category. Submissions can include any type of electronic interface and may demonstrate two-way communication capabilities, self-service applications, personalization, subscription and notification features, or provisions for government transparency and accountability.

Fast Track Solutions: Business solutions implemented in a rapid timeframe. These solutions must have been implemented since December 1, 2011, and with a total duration of the project not to exceed nine months. The solution may use a combination of technologies, new or emerging, within the state.

Enterprise IT Management Initiatives: Efforts to plan, organize and execute enterprise-wide technology initiatives. The focus should be on solutions that employ policies, best practices and processes for enterprise change management, workforce development, governance or transformation of service delivery.

Improving State Operations: Technology initiatives and business process improvements implemented to make government operations more efficient and effective. Projects should emphasize how IT has played a critical role in transforming government operations.

Information Communications Technology Innovations: Initiatives or services that leverage communication technologies to transform government or promote economic

development, interoperability and improved quality of life. This may be accomplished by increasing citizen access or enabling state government to operate more efficiently and effectively, or offer more innovative, responsive and personalized services to citizens. Initiatives or services could be unique uses of current technology or the application of leading-edge technology. Submissions that include mobile solutions and services are encouraged.

Open Government Initiatives: Efforts to make government more transparent and accountable and to stimulate civic engagement. Submissions can include any type of electronic interface and may demonstrate unilateral initiatives as well as two-way communication capabilities.

Cyber Security Initiatives: Projects that incorporate IT security and privacy in strategic state initiatives, as well as disaster recovery planning and continuity of government operations. It encompasses initiatives that help states prepare for major incidents such as natural or man-made disasters, cyber-attacks, pandemics or major infrastructure failures.