



Technology Innovation Showcase 2012



Tax Billing and Collection System DeKalb County

The DeKalb County Tax Billing and Collection System had resided on the county's mainframe platform for many years, but the mainframe hardware and software were no longer supported. To make matters worse, the old system was lacking functionality and the ability to integrate with other systems.

The system had to be modernized, and there was little time to waste. Though the project was estimated to take 24 to 30 months, the migration to a new tax module was up and going in less than two years. The next milestone will be reached in December 2012 with the implementation of a new system for managing property assessment data, generating property values, and ensuring fair and equitable property taxation. During the first quarter of 2013, the new Tax Billing and Collection System will be integrated with the County's GIS system to allow citizens to access accurate property data, maps and images. The implementation will greatly enhance DeKalb County's ability to accurately assess property values.

In these times of never-enough revenues, few resources are more crucial than an accurate and timely tax billing and collection system. DeKalb County has taken a major step forward that will pay off for many years to come.