



Georgia Technology Authority

GTA ENTERPRISE GOVERNANCE AND PLANNING

The IT Project Assurance Services contract resulted from the work of GTA's Enterprise Governance and Planning. EGAP promotes an enterprise approach to technology by establishing statewide policies, standards and guidelines based on industry best practices and federal requirements. It also works closely with the Governor's Office of Planning and Budget and state agencies to ensure an individual agency's IT strategy aligns with its overall business strategy and business continuity planning.

FOR MORE INFORMATION

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IT Project Assurance Services

State contract saves agencies time and money while ensuring expert assistance

The state's Information Technology Project Assurance Services (ITPAS) contract helps state agencies obtain a variety of important business services from private-sector companies recognized for their expertise.

The Georgia Technology Authority negotiated the contract to save state agencies time and money when searching for a qualified contractor to provide the following services:

- Business Continuity and Disaster Recovery
- Business Process Management
- Change Management
- Cloud Strategy Support
- Independent Verification and Validation
- Portfolio, Program and Project Management
- Project and Strategic Planning
- Quality Assurance and Testing

The list of pre-qualified vendors is impressive:

- Capgemini
- CSG Government Solutions
- First Data
- Grant Thornton
- KPMG
- North Highland
- Public Consulting Group (PCG)

By using the contract, a state agency can move quickly to a solution. The agency works with GTA to develop a Statement of Need (SON), which GTA issues to the pre-qualified contractors. In cooperation with GTA, the agency reviews the proposed Statement of Work (SOW) submitted by contractors and selects the one that best suits its needs.

See the reverse side for a brief description of the business service areas covered by the ITPAS contract.



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ITPAS Contract Services

Portfolio, Program and Project Management aligns resources and activities to meet organizational objectives and strategies while maximizing portfolio potential and reducing risk.

Project Planning is carried out within the context of an organization's strategic plan, and it defines implementation tasks and resources for IT programs and projects that address specific strategic goals and objectives.

Strategic Planning for IT involves identifying an organization's technology needs and developing a plan to address those needs through cost-effective solutions.

Change Management is a structured approach for ensuring organizational changes are smoothly and successfully implemented to achieve lasting benefits. It helps promote employee buy-in and ownership, and minimize resistance that might undermine or reverse gains achieved through an initiative. It may also involve processes for introducing and approving changes to the scope of a specific project.

Cloud Strategy Support helps an agency identify and implement a viable cloud application to support its business objectives.

Quality Assurance and Testing helps organizations achieve greater operational efficiency and performance by ensuring alignment between business and IT units. Rigorous testing identifies quality and performance deficiencies.

Business Process Management is a comprehensive approach to management that focuses on aligning all aspects of an organization with the wants and needs of its clients. This approach promotes business effectiveness and efficiency, and strives for innovation, flexibility and integration with technology. It attempts to continuously improve processes and can also be described as process optimization.

Independent Verification and Validation are used together to ensure a service, system or product meets defined requirements and specifications, and fulfills its intended purpose. Validation asks, "Are you building the right thing?" and verification asks, "Are you building it right?" These activities are best performed by a disinterested third party.

Business Continuity and Disaster Recovery are closely related activities that define an organization's preparations for unforeseen risks to its continued operations. Disaster Recovery refers to specific steps to resume operations following a catastrophic natural disaster or emergency. Business Continuity describes processes and procedures for ensuring mission-critical functions continue during and after a disaster.