



Technology Innovation Showcase 2012



Maynard H. Jackson Jr. International Terminal Hartsfield-Jackson Atlanta International Airport

Atlanta opened a new front door to the world in May 2012 with its beautiful new high-tech \$1.4 billion international terminal.

This cutting-edge, LEED-certified (Leadership in Energy and Environmental Design) facility is a new global gateway through which travelers from all over the world connect with more than 150 U.S. cities. For those traveling from the United States, the international terminal is the gateway to nearly 80 destinations in more than 50 countries.

The massive project was an exciting opportunity to use new technologies and modern research to more effectively handle international air traffic and to make the airport experience more enjoyable for international travelers. They will leave with a better impression of the United States than when they arrived.

Many of the features are instantly noticeable: high ceilings; plenty of natural light; wide open views of airplanes taxiing, taking off and landing; new retail and restaurant choices; art installations; and technology charging areas that cater to the ubiquitous use of smartphones, tablets, laptops and other electronic devices.

Some of the most high-tech features, however, take place behind the scenes. For example, security and baggage handling have both been streamlined, reducing waiting time and stress. One of the more popular features is a new system that ends the baggage re-check process for Atlanta-bound international travelers, who previously had to relinquish their suitcases after clearing customs and then wait for them again at baggage claim. It cuts travel time by 45 minutes to an hour for international flyers whose destination is Atlanta.

The sleek new terminal will proudly serve millions of travelers for decades to come.