

End User Computing			
Sub Tower	Resource Unit	Measure	FY24 Rate
EUC Support	Platinum EUC Device Support	Device	\$ 286.00
EUC Support	Gold EUC Device Support	Device	\$ 148.00
EUC Support	Silver EUC Device Support	Device	\$ 43.00
EUC Support	Bronze EUC Device Support	Device	\$ 35.00
EUC Support	Silver Network Printer Support	Device	\$ 30.00
EUC Support	Bronze Network Printer Support	Device	\$ 25.00
EUC Support	WVD Thin Client Support	Device	\$ 25.49
Hardware/Software/Maintenance EUC	EUC Accidental Damages	Per Replaced Component	\$ 250.00
EUC Optional One-Time Setup	Tech Bar - One-time Setup	One Time Charge	\$ 57,736.00
EUC Optional	Dedicated Tech Bar (Dedicated Support)	per Dedicated Tech Bar	\$ 15,338.00
EUC Optional	Mobile Tech Bar (Half Day support)	per Mobile Tech Bar	\$ 7,669.00
EUC Optional	Managed Print	per 25 Managed Printers	\$ 1,780.00
EUC Optional	Data Loss Prevention	Device	\$ 3.45

Mainframe Services			
Sub Tower	Resource Unit	Measure	FY24 Rate
DASD	Mainframe Allocated Application DASD	GB	\$ 10.00
GP CPU	GP Application CPU Hour	Hours	\$ 2,031.00
Mainframe Storage	Application Tapes in Storage Archived	Tape	\$ 1.18
Mainframe Storage	Automated Application Tape Storage	GB	\$ 0.68
Mainframe Storage	Backup Retention Offsite	Tape	\$ 2.03
zIIP CPU	zIIP Application CPU Hour	Hours	\$ 40.00

Print To Mail Services			
Sub Tower	Resource Unit	Measure	FY24 Rate
Print	Print Images Standard	Images	\$ 0.03
Print	Print Images Custom	Images	\$ 0.03
Print	Print Images - Digital Color	Images	\$ 0.12
Print	Print Images - Offset Color 1-2 Colors	Images	\$ 0.06
Print	Print Images - Offset Color 4 Colors	Images	\$ 0.09
Print	Post Print Manual Job Scan	Images	\$ 0.16
Print	Print Images Custom Form	Images	\$ 0.04
Print	Manual Envelope Labeling	Images	\$ 0.04
Media	#10 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.02
Media	#10 Custom Single - Window Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.03
Media	#10 Custom Double Window Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.03
Media	#10 Standard Single Window Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.02
Media	6x9 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.10
Media	6x9.5 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.03
Media	9x12 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.32
Media	#10 Envelopes Box of 2500	Boxes	\$ 72.05
Fulfillment	Folding / Sealing	Sheets	\$ 0.01
Fulfillment	Folding / Inserting First Sheet	Sheets	\$ 0.04
Fulfillment	Folding / Inserting Subsequent Sheets	Sheets	\$ 0.01
Fulfillment	IMB Presort and Barcoding	Envelopes	\$ 0.02
Fulfillment	Overweight 10 - 75 Sheets in an Envelope (Envelope Included)		\$ 1.50
Fulfillment	Overweight 76+ Sheets in Box (Box Included)	Boxes	\$ 2.88
Courier	Region 3 Outbound Mail Presort & Metering	Envelopes	\$ 0.07
Courier	Zone 1 (Capital Square) - Standard Service	Deliveries	\$ 5.53
Courier	Zone 1 (Capital Square) - Early / Late Service	Deliveries	\$ 21.00
Courier	Zone 2 (Downtown) - Standard Service	Deliveries	\$ 19.00
Courier	Zone 2 (Downtown) - Early / Late Service	Deliveries	\$ 21.00
Courier	Zone 3 (Perimeter) - Standard Service	Deliveries	\$ 35.00
Courier	Zone 3 (Perimeter) - Early / Late Service	Deliveries	\$ 42.00
Courier	Zone 4 (Long Distance) - Standard Service	Deliveries	\$ 59.00
Courier	Zone 4 (Long Distance) - Early / Late Service	Deliveries	\$ 72.00
Courier	Regions 1-2 & 4-12 Outbound Mail Presort & Metering	Envelopes	\$ 0.07
Courier	Region 1 - Standard Service	Deliveries	\$ 191.00
Courier	Region 1 - Early / Late Service	Deliveries	\$ 226.00
Courier	Region 2 - Standard Service	Deliveries	\$ 203.00
Courier	Region 2 - Early / Late Service	Deliveries	\$ 237.00
Courier	Region 4 - Standard Service	Deliveries	\$ 151.00
Courier	Region 4 - Early / Late Service	Deliveries	\$ 185.00
Courier	Region 5 - Standard Service	Deliveries	\$ 168.00
Courier	Region 5 - Early / Late Service	Deliveries	\$ 203.00
Courier	Region 6 - Standard Service	Deliveries	\$ 226.00
Courier	Region 6 - Early / Late Service	Deliveries	\$ 283.00
Courier	Region 7 - Standard Service	Deliveries	\$ 289.00

GETS INF CHARGEBACK RATES - effective Oct. 1, 2023

(Note: Chargeback Rates do not include GTA Administration Fee and are subject to change)

Sub Tower	Resource Unit	Measure	FY24 Rate
Courier	Region 7 - Early / Late Service	Deliveries	\$ 341.00
Courier	Region 8 - Standard Service	Deliveries	\$ 226.00
Courier	Region 8 - Early / Late Service	Deliveries	\$ 283.00
Courier	Region 9 - Standard Service	Deliveries	\$ 341.00
Courier	Region 9 - Early / Late Service	Deliveries	\$ 398.00
Courier	Region 10 - Standard Service	Deliveries	\$ 456.00
Courier	Region 10 - Early / Late Service	Deliveries	\$ 513.00
Courier	Region 11 - Standard Service	Deliveries	\$ 456.00
Courier	Region 11 - Early / Late Service	Deliveries	\$ 513.00
Courier	Region 12 - Standard Service	Deliveries	\$ 536.00
Courier	Region 12 - Early / Late Service	Deliveries	\$ 605.00

Service Desk			
Sub Tower	Resource Unit	Measure	FY24 Rate
Support	Authorized Devices	Device	\$ 19.00

Server			
Sub Tower	Resource Unit	Measure	FY24 Rate
Application Servers	Windows Tier 1 (24x7 Support) Custom	Instance	\$ 1,931.00
Application Servers	Windows Tier 2 (10x5 Support) Custom	Instance	\$ 1,086.00
Application Servers	Linux Tier 1 (24x7 Support) Custom	Instance	\$ 1,661.00
Application Servers	Linux Tier 2 (10x5 Support) Custom	Instance	\$ 1,167.00
Application Servers	Windows Tier 1 (24x7 Support) Standard	Instance	\$ 1,082.00
Application Servers	Windows Tier 2 (10x5 Support) Standard	Instance	\$ 1,028.00
Application Servers	Linux Tier 1 (24x7 Support) Standard	Instance	\$ 1,101.00
Application Servers	Linux Tier 2 (10x5 Support) Standard	Instance	\$ 1,046.00
Application Servers	Proprietary UNIX (24x7 Support)	Instance	\$ 3,018.00
Application Servers	Proprietary UNIX (10x5 Support)	Instance	\$ 2,995.00
Application Servers	Tier 3 Partial Support	Instance	\$ 2,924.00
Application Servers	Tier 4 Appliance Support	Instance	\$ 696.00
Application Servers	Small Remote Server	Server	\$ 556.00
Application Servers	Medium Remote Server	Server	\$ 746.00
Software Stack Support	Database SQL Server	Instance	\$ 259.00
Software Stack Support	Database Oracle Server	Instance	\$ 331.00
Software Stack Support	Business Application Packaging Request	Completed Request	\$ 3,913.00
Software Stack Support	Business Application Monitoring	Application	\$ 611.00
Software Stack Support	Web Server Middleware Support	Instance	\$ 306.00
Mobile Device	Managed Mobile Device	Device	\$ 8.00
Server Storage	Tier 2 Business Critical Storage	GB	\$ 0.11
Server Storage	Tier 3 Unstructured User Storage (NAS)	GB	\$ 0.09
Server Storage	Tier 4 Archival/Backup Storage	GB	\$ 0.02
Server Storage	Backup Data written to Disk	GB	\$ 0.06
Server Storage	Archived Tapes	Tape	\$ 1.76
Disaster Recovery	Tier 1 Wintel Virtual Disaster Recovery	Instance	\$ 1,640.00
Disaster Recovery	Tier 1 Wintel Dedicated Disaster Recovery	Instance	\$ 1,329.00
Disaster Recovery	Tier 0 Solaris Dedicated Disaster Recovery	Instance	\$ 3,407.00
Disaster Recovery	Tier 1 Solaris Dedicated Disaster Recovery	Instance	\$ 1,695.00
Exadata	Exadata Oracle Operating System Instance	Instance	\$ 830.00
Exadata	Exadata Oracle Database Instance	Instance	\$ 4,116.00
Exadata	Exadata Oracle Database Data Replication	Database	\$ 1,201.00
Exadata	Exadata ZFS Storage Node	Node	\$ 564.00
Email	Email Accounts	Account	\$ 9.00
Email	Microsoft Tenant Administration	Account	\$ 0.64
Email	Proofpoint Email Security (PES)	Account	\$ 2.06

Server			
Sub Tower	Resource Unit	Measure	FY24 Rate
Cloud Broker Services	Managed Cloud OSI Support - Virtual Server	Instances per Day	\$ 8.37
Cloud Broker Services	AWS Gateway Support	Site	\$ 300.00
Cloud Broker Services	Cloud Services	Dollars to be Billed	\$ 1.00
Cloud Broker Services	Active Directory Trust Identity Access Service	Application	\$ 739.00
Cloud Broker Services	Cloud Connection Access Service	Connection	\$ 9,562.00
Cloud Broker Services	Cloud Infrastructure Premium Support	Hours	\$ 245.00
Cloud Broker Services	Cloud Infrastructure Premium Support (after hours)	Hours	\$ 337.50
Cloud Broker Services	Cloud Management Service	Dollars to be Billed	\$ 1.00
Cloud Broker Services	Cloud Migration Services	Dollars to be Billed	\$ 1.00
Cloud Broker Services	File Gateway Connected Server Support	Device	\$ 21.26
Cloud Broker Services	Okta Identity Access Service	Application	\$ 2,225.00
Cloud Broker Services	Virtual Desktop Management Service	User	\$ 13.81
Managed Cloud Services	Managed Cloud Core Charge	Dollars to be Billed	\$ 1.00

**GETS INF CHARGEBACK RATES - effective Oct. 1, 2023**

*(Note: Chargeback Rates do not include GTA Administration Fee and are subject to change)*

Sub Tower	Resource Unit	Measure	FY24 Rate
Managed Cloud Services	Managed Cloud Marketplace Charge	Dollars to be Billed	\$ 1.00
Managed Cloud Services	Managed Cloud Professional Services Charge	Dollars to be Billed	\$ 1.00
Managed Cloud Services	Managed Cloud Miscellaneous Charge	Dollars to be Billed	\$ 1.00

**\*\*\*Note-End User Computing, Server Support, and DR costs do not include the cost of using GTA Hardware. These are billed as a Hardware Service Charge.**

**\*\*\* Note - WVD Thin Client Support requires Virtual Desktop Management Service on Step 1A Cloud Services.**

**\*\*\*Note-Managed Cloud OSI Support - Virtual Server costs above do not include Cloud Services or Cloud Management Service. Cloud Services rates are set by the Cloud Provider. The links are**

[AWS](#)  
[Azure](#)

**\*\*\*Note: The use of Managed Cloud Services is subject to additional shared support cost internal to the cloud environment Contact your CSM for assistance to determine those charges.**