

GTA Direct Supplier Scorecard								
Quarter:4      Year:2025								
Service/ Supplier	Admin Fees	Business Review Meeting	Volume Report	Website	Forecast	Customer Participation Agreement	Customer Acknowledge Form	Total
Wireless								
ATT Mobility	5	10	10	10				35/40
Southernlinc	10	10	10	10				40/40
Verizon	10	10	10	10				40/40
T Mobile	10	10	10	10	Yes			40/40
HCC								
AT&T	10	10	10	10				40/40
Platform 28	10	10	10	0				30/40
TTEC	5	10	10	10				35/40
Verint Americas Inc.	10	10	10	10				40/40
Verizon	10	10	10	10				40/40
Print								
Xerox	10	10	10	10	Yes			40/40
Oracle								
Mythics Inc	10	10	10	10	Yes			40/40
Network Services								
Accelecom	10	10	10	10	Yes			40/40
AT&T	10	10	10	10				40/40
Big Fish	10	10	10	10				40/40
Comcast	10	10	10	10	Yes			40/40
Coopercraft	5	10	0	0				15/40
Lumen	5	10	10	10	Yes			35/40
NetPlanner	10	10	10	10	Yes			40/40
Verizon	10	10	10	10	Yes			40/40
Zoom	5	10	10	0				25/40



Scale	Description
10	Meets Goal
5	Late during qtr
0	Goal not met
N/A	Not Applicable
Blank	No Fees Reported
Yes	Received

Admin fee - due 30 days after end of quarter  
Business Review Meeting -held end of quarter  
Volume report - due 30 days after end of quarter  
Website - updates made within 5 business days  
Forecast - due at the end of the quarter  
CPA's - due 30 days after customer signs agreement