

GTA Direct Supplier Scorecard

Quarter:2

Year:2025

Service/ Supplier	Admin Fees	Business Review Meeting	Volume Report	Website	Forecast	Customer Participation Agreement	Customer Acknowledge Form	Total
Wireless								
ATT Mobility	10	10	10	10				40/40
Southernlinc	10	10	10	10				40/40
Verizon	10	10	10	10				40/40
T Mobile	0	10	10	10	Yes			30/40
HCC								
AT&T	10	10	10	0				30/40
Platform 28	5	10	10	0	Yes			25/40
TTEC	5	10	5	10	Yes			30/40
Verint Americas Inc.	10	10	10	10	Yes			40/40
Verizon	10	10	10	10				40/40
Print								
Xerox	10	10	10	10	Yes			40/40
Oracle								
Mythics Inc	10	10	10	10	Yes			40/40
Network Services								
Accelecom	5	10	10	10	Yes			35/40
AT&T	10	10	10	10				40/40
Big Fish	10	10	10	10				40/40
Comcast	5	10	10	10	Yes			35/40
Coopercraft	5	10	10	0				25/40
Lumen	5	10	10	10	Yes			35/40
NetPlanner	10	10	10	10	Yes			40/40
Verizon	10	10	10	10	Yes			40/40
Zoom	5	10	5	10				30/40



Scale	Description
10	Meets Goal
5	Late during qtr
0	Goal not met
N/A	Not Applicable
Blank	No Fees Reported
Yes	Received

Admin fee - due 30 days after end of quarter
Business Review Meeting -held end of quarter
Volume report - due 30 days after end of quarter
Website - updates made within 5 business days
Forecast - due at the end of the quarter
CPA's - due 30 days after customer signs agreement