

GTA Direct Supplier Scorecard								
						Quarter:3	Year:2025	
Service/ Supplier	Admin Fees	Business Review Meeting	Volume Report	Website	Forecast	Customer Participation Agreement	Customer Acknowledge Form	Total
Wireless								
ATT Mobility	10	10	10	10				40/40
Southernlinc	10	10	10	10				40/40
Verizon	10	10	10	10				40/40
T Mobile	10	10	10	10	Yes			40/40
HCC								
AT&T	10	10	10	0				30/40
Platform 28	10	10	10	0				30/40
TTEC	10	10	10	10				40/40
Verint Americas Inc.	10	10	10	10				40/40
Verizon	10	10	10	10				40/40
Print								
Xerox	10	10	10	10	Yes			40/40
Oracle								
Mythics Inc	10	10	10	10	Yes			40/40
Network Services								
Accelecom	10	10	10	10				40/40
AT&T	10	10	10	10				40/40
Big Fish	5	10	10	10				35/40
Comcast	5	10	10	10				35/40
Coopercraft	10	10	10	0				30/40
Lumen	5	10	10	10	Yes			35/40
NetPlanner	10	10	10	10	Yes			40/40
Verizon	10	10	10	10	Yes			40/40
Zoom	5	10	10	0				25/40



Scale	Description
10	Meets Goal
5	Late during qtr
0	Goal not met
N/A	Not Applicable
Blank	No Fees Reported
Yes	Received

<u>Admin fee - due 30 days after end of quarter</u>
<u>Business Review Meeting -held end of quarter</u>
<u>Volume report - due 30 days after end of quarter</u>
<u>Website - updates made within 5 business days</u>
<u>Forecast - due at the end of the quarter</u>
<u>CPA's - due 30 days after customer signs agreement</u>