

GETS INF CHARGEBACK RATES - effective Oct. 1, 2021

(Note: Chargeback Rates do not include GTA Administration Fee and are subject to change)

End User Computing			
Sub Tower	Resource Unit	Measure	FY22 Rate
EUC Support	Platinum EUC Device Support	Device	\$ 286.00
EUC Support	Gold EUC Device Support	Device	\$ 148.00
EUC Support	Silver EUC Device Support	Device	\$ 43.00
EUC Support	Bronze EUC Device Support	Device	\$ 35.00
EUC Support	Silver Network Printer Support	Device	\$ 30.00
EUC Support	Bronze Network Printer Support	Device	\$ 25.00
EUC Support	WVD Thin Client Support	Device	\$ 25.49
Hardware/Software/Maintenance EUC	EUC Accidental Damages	Per Replaced Component	\$ 250.00
EUC Optional One-Time Setup	Tech Bar - One-time Setup	One Time Charge	\$ 57,733.00
EUC Optional	Dedicated Tech Bar (Dedicated Support)	per Dedicated Tech Bar	\$ 15,338.00
EUC Optional	Mobile Tech Bar (Half Day support)	per Mobile Tech Bar	\$ 7,669.00
EUC Optional	Managed Print	per 25 Managed Printers	\$ 1,780.00
EUC Optional	Data Loss Prevention	Device	\$ 3.45

Mainframe Services			
Sub Tower	Resource Unit	Measure	FY22 Rate
DASD	Mainframe Allocated Application DASD	GB	\$ 10.00
GP CPU	GP Application CPU Hour	Hours	\$ 2,031.00
Mainframe Storage	Application Tapes in Storage Archived	Tape	\$ 1.18
Mainframe Storage	Automated Application Tape Storage	GB	\$ 0.68
Mainframe Storage	Backup Retention Offsite	Tape	\$ 2.03
zIIP CPU	zIIP Application CPU Hour	Hours	\$ 40.00

Print To Mail Services			
Sub Tower	Resource Unit	Measure	FY22 Rate
Print	Print Images Standard	Images	\$ 0.04
Print	Print Images Custom	Images	\$ 0.03
Print	Print Images - Digital Color	Images	\$ 0.12
Print	Print Images - Offset Color 1-2 Colors	Images	\$ 0.06
Print	Print Images - Offset Color 4 Colors	Images	\$ 0.09
Print	Post Print Manual Job Scan	Images	\$ 0.16
Print	Print Images Custom Form	Images	\$ 0.04
Print	Manual Envelope Labeling	Images	\$ 0.04
Media	#10 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.02
Media	#10 Custom Single -Window Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.03
Media	6x9 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.10
Media	6x9.5 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.03
Media	9x12 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.32
Media	#10 Envelopes Box of 2500	Boxes	\$ 74.00
Fulfillment	Folding / Inserting First Sheet	Sheets	\$ 0.04
Fulfillment	Folding / Inserting Subsequent Sheets	Sheets	\$ 0.01
Fulfillment	IMB Presort and Barcoding	Envelopes	\$ 0.03
Fulfillment	Overweight 76+ Sheets in Box (Box Included)	Boxes	\$ 2.88
Courier	Region 3 Outbound Mail Presort & Metering	Envelopes	\$ 0.07
Courier	Zone 1 (Capital Square) - Standard Service	Deliveries	\$ 6.00
Courier	Zone 1 (Capital Square) - Early / Late Service	Deliveries	\$ 21.00
Courier	Zone 2 (Downtown) - Standard Service	Deliveries	\$ 19.00
Courier	Zone 2 (Downtown) - Early / Late Service	Deliveries	\$ 21.00
Courier	Zone 3 (Perimeter) - Standard Service	Deliveries	\$ 35.00
Courier	Zone 3 (Perimeter) - Early / Late Service	Deliveries	\$ 42.00
Courier	Zone 4 (Long Distance) - Standard Service	Deliveries	\$ 59.00
Courier	Zone 4 (Long Distance) - Early / Late Service	Deliveries	\$ 72.00
Courier	Regions 1-2 & 4-12 Outbound Mail Presort & Metering	Envelopes	\$ 0.07
Courier	Region 1 - Standard Service	Deliveries	\$ 191.00
Courier	Region 1 - Early / Late Service	Deliveries	\$ 226.00
Courier	Region 2 - Standard Service	Deliveries	\$ 203.00
Courier	Region 2 - Early / Late Service	Deliveries	\$ 237.00
Courier	Region 4 - Standard Service	Deliveries	\$ 151.00
Courier	Region 4 - Early / Late Service	Deliveries	\$ 185.00
Courier	Region 5 - Standard Service	Deliveries	\$ 168.00
Courier	Region 5 - Early / Late Service	Deliveries	\$ 203.00
Courier	Region 6 - Standard Service	Deliveries	\$ 226.00
Courier	Region 6 - Early / Late Service	Deliveries	\$ 283.00
Courier	Region 7 - Standard Service	Deliveries	\$ 289.00
Courier	Region 7 - Early / Late Service	Deliveries	\$ 341.00
Courier	Region 8 - Standard Service	Deliveries	\$ 226.00
Courier	Region 8 - Early / Late Service	Deliveries	\$ 283.00

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Sub Tower	Resource Unit	Measure	FY22 Rate
Courier	Region 9 - Standard Service	Deliveries	\$ 341.00
Courier	Region 9 - Early / Late Service	Deliveries	\$ 398.00
Courier	Region 10 - Standard Service	Deliveries	\$ 456.00
Courier	Region 10 - Early / Late Service	Deliveries	\$ 513.00
Courier	Region 11 - Standard Service	Deliveries	\$ 456.00
Courier	Region 11 - Early / Late Service	Deliveries	\$ 513.00
Courier	Region 12 - Standard Service	Deliveries	\$ 536.00
Courier	Region 12 - Early / Late Service	Deliveries	\$ 605.00

Service Desk			
Sub Tower	Resource Unit	Measure	FY22 Rate
Support	Authorized Devices	Device	\$ 19.00

Server			
Sub Tower	Resource Unit	Measure	FY22 Rate
Application Servers	Windows Tier 1 (24x7 Support) Custom	Instance	\$ 1,931.00
Application Servers	Windows Tier 2 (10x5 Support) Custom	Instance	\$ 1,086.00
Application Servers	Linux Tier 1 (24x7 Support) Custom	Instance	\$ 1,661.00
Application Servers	Linux Tier 2 (10x5 Support) Custom	Instance	\$ 1,167.00
Application Servers	Windows Tier 1 (24x7 Support) Standard	Instance	\$ 1,082.00
Application Servers	Windows Tier 2 (10x5 Support) Standard	Instance	\$ 1,028.00
Application Servers	Linux Tier 1 (24x7 Support) Standard	Instance	\$ 1,101.00
Application Servers	Linux Tier 2 (10x5 Support) Standard	Instance	\$ 1,046.00
Application Servers	Proprietary UNIX (24x7 Support)	Instance	\$ 3,018.00
Application Servers	Proprietary UNIX (10x5 Support)	Instance	\$ 2,995.00
Application Servers	Tier 3 Partial Support	Instance	\$ 2,924.00
Application Servers	Tier 4 Appliance Support	Instance	\$ 696.00
Application Servers	Small Remote Server	Server	\$ 556.00
Application Servers	Medium Remote Server	Server	\$ 746.00
Software Stack Support	Database SQL Server	Instance	\$ 259.00
Software Stack Support	Database Oracle Server	Instance	\$ 331.00
Software Stack Support	Business Application Packaging Request	Completed Request	\$ 3,913.00
Software Stack Support	Business Application Monitoring	Application	\$ 611.00
Software Stack Support	Web Server Middleware Support	Instance	\$ 306.00
Mobile Device	Managed Mobile Device	Device	\$ 8.00
Server Storage	Tier 2 Business Critical Storage	GB	\$ 0.11
Server Storage	Tier 3 Unstructured User Storage (NAS)	GB	\$ 0.09
Server Storage	Tier 4 Archival/Backup Storage	GB	\$ 0.02
Server Storage	Backup Data written to Disk	GB	\$ 0.06
Server Storage	Archived Tapes	Tape	\$ 1.76
Disaster Recovery	Tier 1 Wintel Virtual Disaster Recovery	Instance	\$ 1,640.00
Disaster Recovery	Tier 1 Wintel Dedicated Disaster Recovery	Instance	\$ 1,329.00
Disaster Recovery	Tier 0 Solaris Dedicated Disaster Recovery	Instance	\$ 3,407.00
Disaster Recovery	Tier 1 Solaris Dedicated Disaster Recovery	Instance	\$ 1,695.00
Exadata	Exadata Oracle Operating System Instance	Instance	\$ 830.00
Exadata	Exadata Oracle Database Instance	Instance	\$ 4,116.00
Exadata	Exadata Oracle Database Data Replication	Database	\$ 1,201.00
Exadata	Exadata ZFS Storage Node	Node	\$ 564.00
Email	Email Accounts	Account	\$ 9.00
Email	Microsoft Tenant Administration	Account	\$ 0.64

Server			
Sub Tower	Resource Unit	Measure	FY22 Rate
Cloud Broker Services	Managed Cloud OSI Support - Virtual Server	Instances per Day	\$ 8.37
Cloud Broker Services	Cloud Services	Dollars to be Billed	
Cloud Broker Services	Cloud Management Service	Dollars to be Billed	
Cloud Broker Services	Active Directory Trust Identity Access Service	Application	\$ 739.00
Cloud Broker Services	Cloud Connection Access Service	Connection	\$ 9,562.00
Cloud Broker Services	Okta Identity Access Service	Application	\$ 2,225.00
Cloud Broker Services	Virtual Desktop Management Service	User	\$ 13.81

***Note-End User Computing, Server Support, and DR costs do not include the cost of using GTA Hardware. These are billed as a Hardware Service Charge.

*** Note - VVD Thin Client Support requires Virtual Desktop Management Service on Step 1A Cloud Services.

***Note-Managed Cloud OSI Support - Virtual Server costs above do not include Cloud Services or Cloud Management Service. Cloud Services rates are set by the Cloud Provider. The links are below. Contact your ARM for assistance to determine those charges.

[AWS](#)
[Azure](#)