

**INFRASTRUCTURE CHARGEBACK RATES - effective July 1, 2026**

*(Note: Chargeback Rates do not include GTA Administration Fee and are subject to change)*



End User Computing			
Sub Tower	Resource Unit	Measure	Rate
EUC Support	EUC Platinum EUC Device Support	Device	\$ 244.27
EUC Support	EUC Gold EUC Device Support	Device	\$ 138.22
EUC Support	EUC Silver EUC Device Support	Device	\$ 44.09
EUC Support	EUC Bronze EUC Device Support	Device	\$ 38.79
EUC Support	EUC Silver Network Printer Support	Device	\$ 17.10
EUC Support	EUC Bronze Network Printer Support	Device	\$ 13.46
EUC Support	EUC WVD Thin Client Support	Device	\$ 23.86
EUC Support	EUC Virtual Desktop Management Service	User	\$ 30.52
Mobile Device	EUC Managed Mobile Device	Device	\$ 9.33
EUC Optional	EUC Data Loss Prevention	Device	\$ 3.19
EUC Optional	EUC IT in a Box	Site	\$ 8,250.00
EUC Optional	EUC Walk Up Locations	Site	\$ 16,500.00
EUC Optional	EUC Managed Print	per 25 Managed Printers	\$ 1,958.00
Hardware/Software/Maintenance EUC	EUC Accidental Damages	Per Replaced Component	\$ 275.00

Mainframe Services			
Sub Tower	Resource Unit	Measure	Rate
Mainframe Storage	Application Tapes in Storage Archived	Tape	\$ 2.00
Mainframe Storage	Automated Application Tape Storage	GB	\$ 0.05
Mainframe Storage	Backup Retention Offsite	Tape	\$ 2.03
DASD	Mainframe Allocated Application DASD	GB	\$ 1.85
GP CPU	GP Application CPU Hour	Hours	\$ 13,627.82
zIIP CPU	zIIP Application CPU Hour	Hours	\$ 332.43

Print to Mail Services			
Sub Tower	Resource Unit	Measure	Rate
Print	Manual Envelope Labeling	Images	\$ 0.043
Print	Post Print Manual Job Scan	Images	\$ 0.188
Print	Print Images - Digital Color	Images	\$ 0.139
Print	Print Images - Offset Color 1-2 Colors	Images	\$ 0.070
Print	Print Images - Offset Color 4 Colors	Images	\$ 0.098
Print	Print Images Custom	Images	\$ 0.027
Print	Print Images Custom Form	Images	\$ 0.040
Print	Print Images Standard	Images	\$ 0.029
Media	#10 Custom Double Window Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.034
Media	#10 Custom Single -Window Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.029
Media	#10 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.022
Media	#10 Envelopes Box of 2500	Boxes	\$ 86.83
Media	#10 Standard Single Window Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.022
Media	6x9 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.118
Media	6x9.5 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.035
Media	9x12 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.369
Fulfillment	Folding / Inserting First Sheet	Sheets	\$ 0.043
Fulfillment	Folding / Inserting Subsequent Sheets	Sheets	\$ 0.011
Fulfillment	Folding / Sealing	Sheets	\$ 0.016
Fulfillment	IMB Presort and Barcoding	Envelopes	\$ 0.027
Fulfillment	Overweight 10 - 75 Sheets in an Envelope (Envelope Included)	Sheets	\$ 1.810
Fulfillment	Overweight 76+ Sheets in Box (Box Included)	Boxes	\$ 3.390
Courier	Postage	Dollars to be Billed	\$ 1.00
Courier	Region 1 - Early / Late Service	Deliveries	\$ 265.20
Courier	Region 1 - Standard Service	Deliveries	\$ 224.87
Courier	Region 2 - Early / Late Service	Deliveries	\$ 278.74
Courier	Region 2 - Standard Service	Deliveries	\$ 238.12

**INFRASTRUCTURE CHARGEBACK RATES - effective July 1, 2026**

*(Note: Chargeback Rates do not include GTA Administration Fee and are subject to change)*



<b>Print to Mail Services</b>			
<b>Sub Tower</b>	<b>Resource Unit</b>	<b>Measure</b>	<b>Rate</b>
Courier	Region 4 - Early / Late Service	Deliveries	\$ 217.81
Courier	Region 4 - Standard Service	Deliveries	\$ 177.19
Courier	Region 5 - Early / Late Service	Deliveries	\$ 238.12
Courier	Region 5 - Standard Service	Deliveries	\$ 197.50
Courier	Region 6 - Early / Late Service	Deliveries	\$ 332.89
Courier	Region 6 - Standard Service	Deliveries	\$ 265.20
Courier	Region 7 - Early / Late Service	Deliveries	\$ 400.59
Courier	Region 7 - Standard Service	Deliveries	\$ 339.66
Courier	Region 8 - Early / Late Service	Deliveries	\$ 332.89
Courier	Region 8 - Standard Service	Deliveries	\$ 265.20
Courier	Region 9 - Early / Late Service	Deliveries	\$ 468.29
Courier	Region 9 - Standard Service	Deliveries	\$ 400.59
Courier	Region 10 - Early / Late Service	Deliveries	\$ 603.68
Courier	Region 10 - Standard Service	Deliveries	\$ 535.99
Courier	Region 11 - Early / Late Service	Deliveries	\$ 603.68
Courier	Region 11 - Standard Service	Deliveries	\$ 535.99
Courier	Region 12 - Early / Late Service	Deliveries	\$ 712.00
Courier	Region 12 - Standard Service	Deliveries	\$ 630.76
Courier	Region 3 Outbound Mail Presort & Metering	Envelopes	\$ 0.082
Courier	Regions 1-2 & 4-12 Outbound Mail Presort & Metering	Deliveries	\$ 0.082
Courier	Zone 1 (Capital Square) - Early / Late Service	Deliveries	\$ 24.72
Courier	Zone 1 (Capital Square) - Standard Service	Deliveries	\$ 6.060
Courier	Zone 2 (Downtown) - Early / Late Service	Deliveries	\$ 24.72
Courier	Zone 2 (Downtown) - Standard Service	Deliveries	\$ 22.37
Courier	Zone 3 (Perimeter) - Early / Late Service	Deliveries	\$ 49.45
Courier	Zone 3 (Perimeter) - Standard Service	Deliveries	\$ 41.21
Courier	Zone 4 (Long Distance) - Early / Late Service	Deliveries	\$ 84.77
Courier	Zone 4 (Long Distance) - Standard Service	Deliveries	\$ 69.46

<b>Security Services</b>			
<b>Sub Tower</b>	<b>Resource Unit</b>	<b>Measure</b>	<b>Rate</b>
Security Support	Digital Forensics and Incident Response (DFIR) Remote	Hours	\$ 360.00
Security Support	Managed Security Support	Agent	\$ 21.71
Security Support	Penetration Testing Remote	Hours	\$ 310.00
Security Support	Security Awareness Training (SAT)	Users	\$ 0.98
Security Tools	End Point Detection & Response (EDR)	License	\$ 3.94
Security Tools	Proofpoint Email Security (PES)	License	\$ 4.58

<b>Service Desk</b>			
<b>Sub Tower</b>	<b>Resource Unit</b>	<b>Measure</b>	<b>Rate</b>
Support	Authorized Devices	Device	\$ 11.30

**INFRASTRUCTURE CHARGEBACK RATES - effective July 1, 2026**

*(Note: Chargeback Rates do not include GTA Administration Fee and are subject to change)*



Server			
Sub Tower	Resource Unit	Measure	Rate
Application Servers	SVR Linux Tier 1 (24x7 Support) Custom	Instance	\$ 2,751.60
Application Servers	SVR Linux Tier 1 (24x7 Support) Standard	Instance	\$ 2,751.60
Application Servers	SVR Linux Tier 2 (10x5 Support) Custom	Instance	\$ 1,790.51
Application Servers	SVR Linux Tier 2 (10x5 Support) Standard	Instance	\$ 1,790.51
Application Servers	SVR Medium Remote Server	Server	\$ 1,451.59
Application Servers	SVR Proprietary UNIX (10x5 Support)	Instance	\$ 2,205.23
Application Servers	SVR Proprietary UNIX (24x7 Support)	Instance	\$ 3,388.94
Application Servers	SVR Small Remote Server	Server	\$ 791.85
Application Servers	SVR Tier 3 Partial Support	Instance	\$ 1,542.20
Application Servers	SVR Tier 4 Appliance Support	Instance	\$ 1,315.55
Application Servers	SVR Windows Tier 1 (24x7 Support) Custom	Instance	\$ 2,497.65
Application Servers	SVR Windows Tier 1 (24x7 Support) Standard	Instance	\$ 2,497.65
Application Servers	SVR Windows Tier 2 (10x5 Support) Custom	Instance	\$ 1,625.25
Application Servers	SVR Windows Tier 2 (10x5 Support) Standard	Instance	\$ 1,625.25
Disaster Recovery	SVR Tier 0 Solaris Dedicated Disaster Recovery	Instance	\$ 662.85
Disaster Recovery	SVR Tier 0 Wintel Dedicated Disaster Recovery	Instance	\$ 1,212.54
Disaster Recovery	SVR Tier 0 Wintel Virtual Disaster Recovery	Instance	\$ 1,050.87
Disaster Recovery	SVR Tier 1 Solaris Dedicated Disaster Recovery	Instance	\$ 1,060.56
Disaster Recovery	SVR Tier 1 Wintel Dedicated Disaster Recovery	Instance	\$ 834.32
Disaster Recovery	SVR Tier 1 Wintel Virtual Disaster Recovery	Instance	\$ 723.08
Disaster Recovery	SVR Tier 2 DR Rack Charges Disaster Recovery	Rack	\$ 6,098.22
Email	SVR Email Accounts	Account	\$ 2.73
Server Storage	SVR Archived Tapes	Tape	\$ 3.65
Server Storage	SVR Backup Data written to Disk	GB	\$ 0.03
Server Storage	SVR Tier 1 Premium (Solid State) Storage	GB	\$ 0.186
Server Storage	SVR Tier 1R Premium (Solid State) Storage (Replicated Copy)	GB	\$ 0.186
Server Storage	SVR Tier 2 Business Critical Storage	GB	\$ 0.17
Server Storage	SVR Tier 2R Business Critical Storage (Replicated Copy)	GB	\$ 0.278
Server Storage	SVR Tier 3 Unstructured User Storage (NAS)	GB	\$ 0.09
Server Storage	SVR Tier 3R Unstructured User Storage (NAS) (Replicated Copy)	GB	\$ 0.027
Server Storage	SVR Tier 4 Archival/Backup Storage	GB	\$ 0.04
Software Stack Support	SVR Business Application Monitoring	Application	\$ 113.12
Software Stack Support	SVR Business Application Packaging Request	Completed Request	\$ 905.02
Software Stack Support	SVR Database Oracle Server	Instance	\$ 1,706.97
Software Stack Support	SVR Database SQL Server	Instance	\$ 1,921.62
Software Stack Support	SVR Web Server Middleware Support	Instance	\$ 861.71
Cloud Broker Services	SVR 3rd Party Access Service - Active Directory Trust Identity	Application	\$ 519.67
Cloud Broker Services	SVR 3rd Party Access Service - Cloud Connection	Connection	\$ 519.67
Cloud Broker Services	SVR 3rd Party Access Service - Okta Identity	Application	\$ 519.67
Cloud Broker Services	Cloud Infrastructure Premium Support	Hours	\$ 269.50
Cloud Broker Services	Cloud Infrastructure Premium Support (after hours)	Hours	\$ 371.25
Cloud Broker Services	SVR Cloud Consumption	Dollars	\$ 1.00
Cloud Broker Services	SVR Cloud Support Services	Dollars	\$ 1.00
Cloud Broker Services	SVR File Gateway Connected Server Setup	One Time Charge	\$ 431.20
Cloud Broker Services	SVR File Gateway Connected Server Support	Device	\$ 129.92
Cloud Broker Services	SVR Gateway Support	Site	\$ 129.92
Cloud Broker Services	SVR Private Cloud Connectivity Service	Cloud Environment	\$ 519.67
Managed Cloud Services	Managed Cloud Core Charge Standard	Dollars to be Billed	\$ 1.00
Managed Cloud Services	Managed Cloud Core Charge Accelerate	Dollars to be Billed	\$ 1.00
Managed Cloud Services	Managed Cloud Core Charge Advanced	Dollars to be Billed	\$ 1.00
Managed Cloud Services	Managed Cloud Marketplace Charge	Dollars to be Billed	\$ 1.00
Managed Cloud Services	Managed Cloud Miscellaneous Charge	Dollars to be Billed	\$ 1.00
Managed Cloud Services	Managed Cloud Professional Services Charge	Dollars to be Billed	\$ 1.00

**INFRASTRUCTURE CHARGEBACK RATES - effective July 1, 2026**

*(Note: Chargeback Rates do not include GTA Administration Fee and are subject to change)*



Disaster Recovery			
Sub Tower	Resource Unit	Measure	Rate
Disaster Recovery	DR Full Recovery Exercise - Single	Instance	\$ 1,966.12
Disaster Recovery	DR Full Recovery Exercise - Small	Instance	\$ 1,835.82
Disaster Recovery	DR Full Recovery Exercise - Medium	Instance	\$ 1,712.93
Disaster Recovery	DR Full Recovery Exercise - Large	Instance	\$ 1,448.39
Disaster Recovery	DR Customer Tabletop Exercise - Single	Instance	\$ 2,633.84
Disaster Recovery	DR Customer Tabletop Exercise - Small	Instance	\$ 2,458.16
Disaster Recovery	DR Customer Tabletop Exercise - Medium	Instance	\$ 2,282.09
Disaster Recovery	DR Customer Tabletop Exercise - Large	Instance	\$ 1,931.34
Disaster Recovery	DR Full Recovery Exercise - Mainframe	Instance	\$ 3,043.34

\*\*\*Note - End User Computing, Server Support, and DR costs do not include the cost of using GTA Hardware. These are billed as a Hardware Service Charge.

\*\*\*Note - Cloud Consumption and Cloud Support Services rates are set by the Cloud Provider. See Cost Estimator Tool or contact your Customer Success Manager for assistance to determine those charges.

\*\*\*Note - The use of Managed Cloud Services is subject to additional shared support cost internal to the cloud environment.

\*\*\*Note- In FY2027 only, Managed Security Support and End Point Detection & Response (EDR) will receive an offsetting credit.