## GTA Board of Directors September 7, 2017

### **Our Strategic Vision**

 A transparent, integrated enterprise where technology decisions are made with the citizen in mind

#### **Our Mission**

 To provide technology leadership to the state of Georgia for sound IT enterprise management



## Georgia

## Agenda

- Welcome
- Introduction of Michael Shaffer
- Approval of Minutes
- Executive Director's Report
  - Financial Update
  - Cybersecurity
  - Georgia Cyber Innovation and Training Center
  - Division Reports:
    - Operations
    - Enterprise Governance and Planning
    - Portal
- Executive Session Executive Director Compensation
- Closing and Adjournment

## **Executive Director's Report**

Calvin Rhodes
State CIO and GTA Executive Director





## Georgia celebrates national recognition

## Three state IT project named finalists in NASCIO awards:

- Child Support Services Mobile App Department of Human Services, Division of Child Support Services
- GenTax Fraud Management Solution Department of Revenue
- WebOC Application Department of Transportation

Award recipients will be named October 2 at NASIO's annual conference.

## **Financial Update**

Joe Webb GTA Deputy Executive Director





## Financial Performance FY2018

	FY18	FY18	FY18
	Budget	Variance	Projection
REVENUE:	<u>-</u>		
State Appropriated Funds	\$0	\$0	\$0
GTA Administrative Fees	\$16,566,239	(\$2,114)	\$16,564,125
Infrastructure Revenue	\$142,093,724	\$0	\$142,093,724
MNS Revenue	\$64,585,449	\$O	\$64,585,449
Revenue from Sale of Data	\$38,160,000	\$131,244	\$38,291,244
Revenue from Retained Services	\$14,372,413	\$124,490	\$14,496,903
<u> </u>	\$275,777,825	\$253,620	\$276,031,445
Non-operating pass-through revenue			
CJEP E-Filing	\$2,779,483	\$0	\$2,779,483
Cyber Security Innovation & Training Center	\$57,706,428	\$0	\$57,706,428
Cyber Security Innovation & Training Center Parking Deck	\$11,500,000	\$195,230	\$11,695,230
Total non-operating pass-through revenue	\$71,985,911	\$195,230	\$72,181,141
TOTAL REVENUE:	\$347,763,736	\$448,850	\$348,212,586
<del></del>			
EXPENSES:			
Operating Expenses			
Personnel	\$24,736,315	(\$1,738,121)	\$22,998,194
Regular Operating Expense	\$2,069,906	(\$75,997)	\$1,993,909
IT Supplies & Software Expense	\$18,601,279	\$0	\$18,601,279
Rent	\$2,029,991	(\$171,918)	\$1,858,073
Telecommunications	\$5,780,788	\$0	\$5,780,788
Contracts	\$213,161,769	\$0	\$213,161,769
Transfers	\$3,045,000	\$O	\$3,045,000
Other Financing	\$150,000	\$16,041	\$166,041
TOTAL Operating EXPENSES:	\$269,575,048	(\$1,969,995)	\$267,605,053
Non-Operating pass-through expenses			
CJEP E-Filing	\$2,779,483	\$O	\$2,779,483
Cyber Security Innovation & Training Center	\$57,706,428	\$0	\$57,706,428
Cyber Security Innovation & Training Center Parking Deck	\$11,500,000	\$195,230	\$11,695,230
Total Non-Operating pass-through expenses	\$71,985,911	\$195,230	\$72,181,141
Budget Basis Surplus/ (Deficit)	\$6,202,777	\$2,223,615	\$8,426,392
Non Budgeted Transfers (Federal marked), 2 of 8)	÷2 020 259	Ć0.	63 030 3E8
Non-Budgeted Transfers (Federal payback - 3 of 8)	\$3,030,358	\$0	\$3,030,358
Net Income/(Loss)	\$3,172,419	\$2,223,615	\$5,396,034
Authorized Positions	181		181



## **Financial Performance**

### State revenue growth remains strong

• FY18 state revenues 5.2% higher than the prior fiscal year

### Data Sales revenues continue moderate growth and stability

FY18 revenues 1% higher than projected

### Continued focus on invoice collections

FY18 Accounts Receivable turnover as of July: 33.7 days

## Cybersecurity

Stanton Gatewood
State Chief Information Security Officer

Wade Damron
Director, Risk Management Services
Department of Administrative Services





## **Cyber Insurance Program In Place!**

<b>Total Coverage</b>	<b>Policy Limits</b>	<b>Annual Premium</b>	Carrier
Primary	\$10,000,000	\$400,000	XL Catlin
\$10M - \$20M	\$10,000,000	\$300,000	AIG
\$20M-\$30M	\$10,000,000	\$225,000	Starr
\$30M-\$40M	\$10,000,000	\$168,750	Nationwide
\$40M-\$50M	\$10,000,000	\$150,000	Chubb
\$50M-\$60M	\$10,000,000	\$150,000	QBE
\$60M-\$70M	\$10,000,000	\$130,000	Endurance
\$70M-\$80M	\$10,000,000	\$100,000	Lloyds
\$80M-\$90M	\$10,000,000	\$100,000	Lloyds
\$90M-\$100M	\$10,000,000	\$100,000	Lloyds

Annual Premium: \$1.82M
Retention Pool \$1.00M

Total \$2.82M

Retention: \$250,000 per claim

Covered entities: All Executive Branch agencies under GTA purview in SB117 except DOE. (DOD and BOR

are excluded.)



## **DRAFT – Agency retention & billing**

Opportunity to drive compliance with state security requirements, which improves insurability and cost.

	Year 1	Years 2 +	
Agency Premium	Based on existing Liability billing	Tiered based on exposure	
Agency Responsibility per Claim*	\$50K unless agency is Green per below	Unknown \$250k Red \$150k Yellow \$ 75k Green \$ 0	
Basis	Unknown = nothing reported to GTA  Red = STARR response only  Yellow = STARR response, formal cyber security program & plan  Green = STARR response, formal cyber security program & plan, cyber incident management plan	Exposure based on approved Cyber Security Plan (see Year 1 Basis) and # of PII records (per state statute)	



## **Georgia Cybersecurity Review Board**

**Update:** Cybersecurity Assessments



## **Assessment Background**

- Governor Deal directed the Cybersecurity Review Board to independently assess the strength, preparedness, effectiveness, and maturity of cybersecurity program management, security risk management and security operations of the high-impact agencies.
- Vendors selected to conduct assessments include EY, Deloitte, Compliance Point, Securicon and NIT.
- Externally hosted applications/systems were assessed based on the agency's ability to manage and validate vendor(s) implementations and services, and identify and manage risks.



## Twelve Agencies with High-Impact Systems Participated in Assessments

- Behavioral Health and Developmental Disabilities
- Community Health
- Georgia Bureau of Investigation
- Georgia Emergency Management Agency/Homeland Security
- Juvenile Justice
- Georgia Building Authority
- Office of the State Treasurer
- Criminal Justice Coordinating Council
- Georgia Public Safety Training Center
- Public Health
- Public Safety



## **Next Steps**

- Aggregate Summary of 12 Assessments
  - Cybersecurity maturity
  - Common themes
  - Recommendations
- Cybersecurity Review Panels
  - Ongoing meetings with agencies to monitor action plans and provide assistance
  - Report to Cybersecurity Review Board
- Begin assessments of Federally Regulated Agencies

# Hull McKnight Georgia Cyber Innovation and Training Center

Calvin Rhodes





## Hull McKnight Georgia Cyber Innovation and Training Center

## **Progress Update**

- 167,000 sq. ft. facility under construction in Augusta
- Funded by \$60 million state appropriation plus \$12 million from the
   City of Augusta
- Georgia Technology Authority overseeing construction
- Groundbreaking ceremony held on June 19
- Opening set for July 10, 2018



## Construction is officially under way!





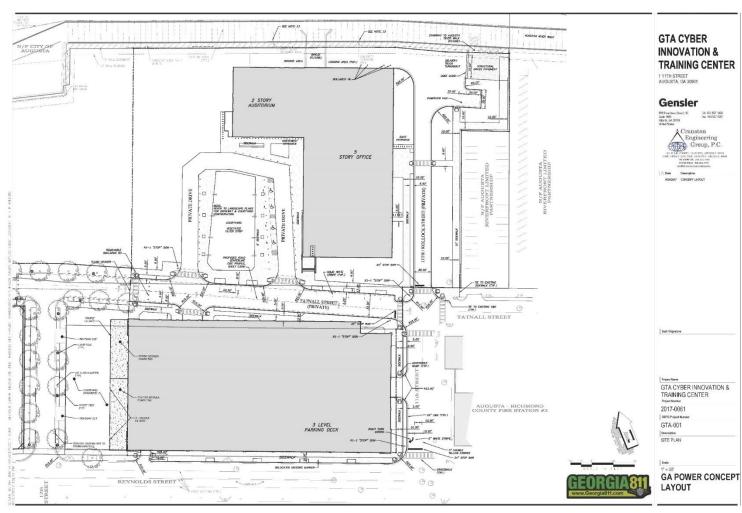






### **Site Plan**





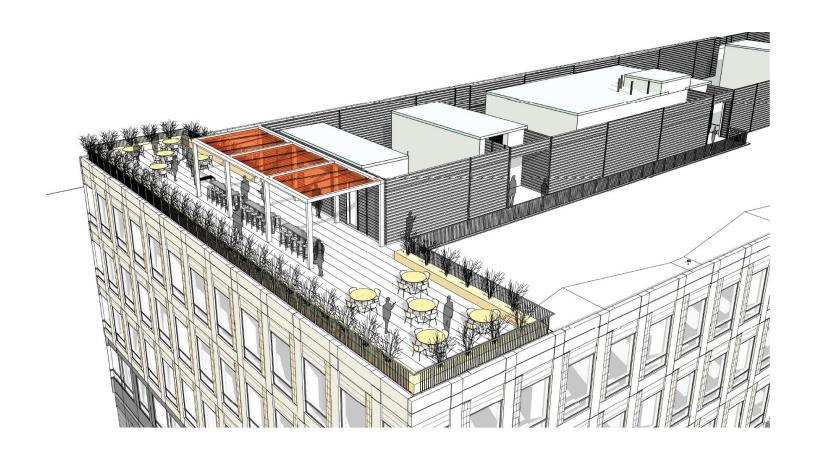
The Hull McKnight Georgia Cyber Innovation and Training Center

## **Building Rendering**



The Hull McKnight Georgia Cyber Innovation and Training Center

## **Roof Terrace Perspective**



The Hull McKnight Georgia Cyber Innovation and Training Center

## **Bridge Perspective**



The Hull McKnight Georgia Cyber Innovation and Training Center

## **Parking Deck Rendering**



The Hull McKnight Georgia Cyber Innovation and Training Center

### **Interior Plans**

## **Gensler Presentation**



### **Milestone Timeline**

Project Management Selection	January 15, 2017
Project Kickoff	February 1 ,2017
Architect Selection	March 8, 2017
Contractor Selection	March 23, 2017
Land Disturbance Permit	May 26, 2017
Construction Start	June 12, 2017
Earthquake Drains (1700)	June 26, 2017
Foundations	July 26, 2017
First Slab Pour	August 29, 2017
Second Slab Pour	September 7, 2017
Steel Erection	September 13, 2017
Parking Deck Start	November 2, 2017
Building Dry-In	January 26, 2018
Building Completion	July 10, 2018

The Hull McKnight Georgia Cyber Innovation and Training Center

## **Major Players**

PM-JLL

*Architect – Gensler* 

Builder – New South Construction

Civil Engineer - Cranston Engineering





## Thank you GTA Board Members

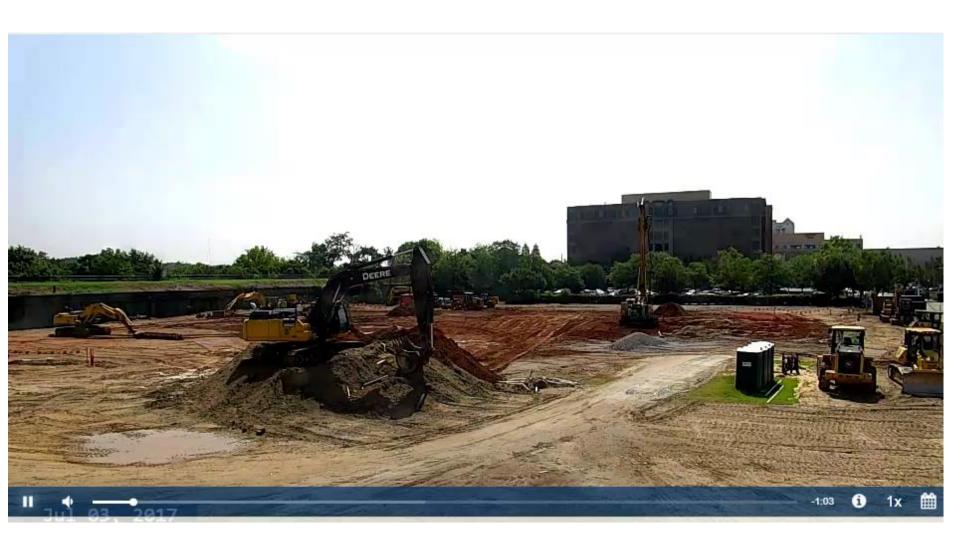








## Georgia Cyber Innovation and Training Center A View from EarthCam



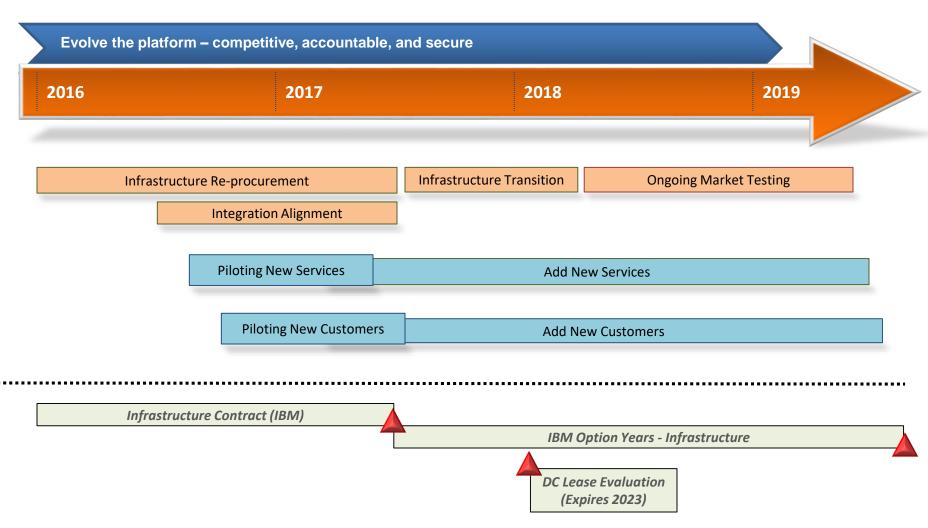
## Division Report: Operations

Dean Johnson
GTA Chief Operating Officer





## **GETS Shared Services Delivery Platform Timeline**





## **GETS Platform Milestones**

### **Infrastructure Services Re-procurement**

- Re-procurement of services provided under an existing contract with a June 30, 2017 expiration; renewal option exercised to accommodate procurement timelines
- Transition planning under way with incumbent providers
- Request for Proposals (RFP) divided into three segments:
  - Mainframe/Print-to-Mail
    - Transition of Mainframe to Atos under way; commencement planned for Dec. 2017
    - Print-to-Mail procurement moving toward contract finalization in Dec. 2017
  - End User Computing (EUC)
    - Agreement finalization targeted for mid Oct. 2017
  - Server
    - Down-selection of providers planned for Nov. 2017

## Division Report: Enterprise Governance and Planning

Teresa Reilly
Director of Enterprise Portfolio Management





## Large IT Project Executive Decision-Making Board

### **Purpose**

Early involvement to ensure proper management of large IT projects

#### **Board members**

- 3 permanent members (GTA, OPB, DOAS)
- 2 members from the agency or agencies managing each project

#### Additional resources

GTA, OPB and DOAS will assign resources to work with the project team.

#### Selection criteria

- IT investment value equal to or greater than \$10 million over a five-year period, or
- IT projects deemed of significant importance to the state by the permanent members of the board



## **Initial Projects**

- Enterprise Data Solution (EDS)
  - Department of Community Health
- Georgia Medicaid Management Information System (MMIS)
  - Department of Community Health
- Enterprise System Modernization (ESM)
  - Department of Public Health
- Criminal Justice E-Filing (CJEP)
  - Georgia Bureau of Investigation



## **Georgia Gateway Project Status**

Pilot – Live 2/6/17

Henry County

Peachcare for Kids

Wave 1 – Live 5/1/17 46 Counties

Wave 2a – Live 7/3/17 109 Counties

Wave 2b – Live 9/5/17
3 Counties
DeKalb, Fulton, Gwinnett



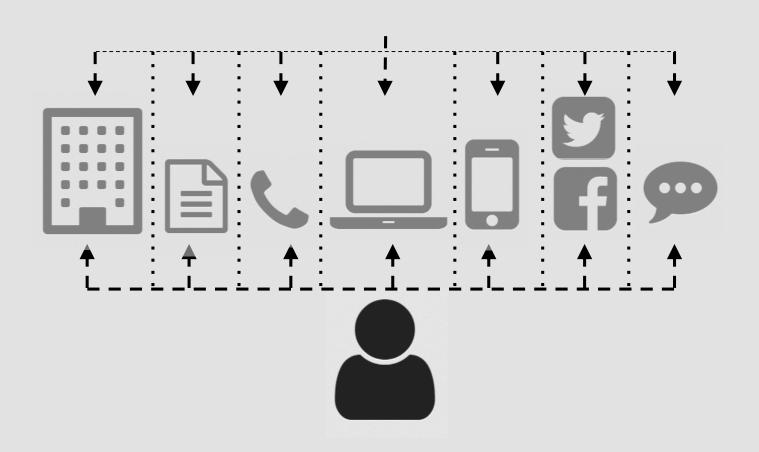
## Division Report: Portal

Steve Nichols
Chief Technology Officer

Nikhil Deshpande Director, GeorgiaGov Interactive















#### **GEORGIA**GOV





#### **GEORGIA**GOV

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## Getting & Renewing a Driver's License

The Department of Driver Services helps you earn, renew, or replace learner's permits and licenses. To carry a full license for everyday, non-commercial vehicles, you must be at least 16 years old.

#### What You Should Know:

- After you pass your vision, knowledge, and road skills exams, you'll need to renew your license every 8 years.
- You'll pay \$32 to renew your license for 8 years. You can save \$5, however, if you renew your license online.
- Save time at the customer service center by completing an online form within 30 days leading up to your visit.
- If you're a veteran and can present documents proving this, you don't have to pay a license fee.
- If you need to replace a lost or stolen license, you can request a new one.
- Schedule appointments for road skills exams and out-of-state transfers of licenses if you can. If you don't schedule an appointment, walk in on the less busy Thursdays.



#### Affiliated Agencies

- Georgia Department of Driver Services
- Georgia Department of Revenue, Motor Vehicle Division



#### Online Forms

- · Commercial Driver's Manual
- Driver's Manual
- Motorcycle Operator's Manual
- Parent & Teen Driving Guide





## **Executive Session**



## **GTA Board of Directors**

Next Meeting: December 7, 2017

