

GETS INF CHARGEBACK RATES - effective July 1, 2018

(Note: Chargeback Rates do not include GTA Administration Fee and are subject to change)



End User Computing***			
Sub Tower	Resource Unit	Measure	Rate
EUC Support	Platinum EUC Device Support	Device	\$ 286.00
EUC Support	Gold EUC Device Support	Device	\$ 148.00
EUC Support	Silver EUC Device Support	Device	\$ 43.00
EUC Support	Bronze EUC Device Support	Device	\$ 35.00
EUC Support	Silver Network Printer Support	Device	\$ 30.00
EUC Support	Bronze Network Printer Support	Device	\$ 25.00
Hardware/Software/Maintenance EUC	EUC Accidental Damages	Per Replaced Component	\$ 250.00
EUC Optional	Tech Bar - One-time Setup	One Time Charge	\$ 57,733.00
EUC Optional	Dedicated Tech Bar (Dedicated Support)	per Dedicated Tech Bar	\$ 15,338.00
EUC Optional	Mobile Tech Bar (Half Day support)	per Mobile Tech Bar	\$ 7,669.00
EUC Optional	Managed Print	per 25 Managed Printers	\$ 1,780.00

*** Beginning with August 2018 GETS Invoice

Mainframe Services			
Sub Tower	Resource Unit	Measure	Rate
DASD	Mainframe Allocated Application DASD	GB	\$ 10.00
GP CPU	GP Application CPU Hour	Hours	\$ 2,031.00
Mainframe Storage	Application Tapes in Storage Archived	Tape	\$ 1.18
Mainframe Storage	Automated Application Tape Storage	GB	\$ 0.68
Mainframe Storage	Backup Retention Offsite	Tape	\$ 2.03
zIIP CPU	zIIP Application CPU Hour	Hours	\$ 40.00

Print To Mail Services			
Sub Tower	Resource Unit	Measure	Rate
Print	Print Images Standard	Images	\$ 0.04
Print	Print Images Custom	Images	\$ 0.03
Print	Print Images - Digital Color	Images	\$ 0.12
Print	Print Images - Offset Color 1-2 Colors	Images	\$ 0.06
Print	Print Images - Offset Color 4 Colors	Images	\$ 0.09
Media	#10 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.02
Media	6x9 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.10
Media	9x12 Envelope for Print Services (Xerox Supplied)	Envelopes	\$ 0.32
Media	#10 Envelopes Box of 2500	Boxes	\$ 74.00
Fulfillment	Folding / Inserting First Sheet	Sheets	\$ 0.04
Fulfillment	Folding / Inserting Subsequent Sheets	Sheets	\$ 0.01
Fulfillment	IMB Presort and Barcoding	Envelopes	\$ 0.03
Fulfillment	Overweight 76+ Sheets in Box (Box Included)	Boxes	\$ 2.88
Courier	Region 3 Outbound Mail Presort & Metering	Envelopes	\$ 0.07
Courier	Zone 1 (Capital Square) - Standard Service	Deliveries	\$ 6.00
Courier	Zone 1 (Capital Square) - Early / Late Service	Deliveries	\$ 21.00
Courier	Zone 2 (Downtown) - Standard Service	Deliveries	\$ 19.00
Courier	Zone 2 (Downtown) - Early / Late Service	Deliveries	\$ 21.00
Courier	Zone 3 (Perimeter) - Standard Service	Deliveries	\$ 35.00
Courier	Zone 3 (Perimeter) - Early / Late Service	Deliveries	\$ 42.00
Courier	Zone 4 (Long Distance) - Standard Service	Deliveries	\$ 59.00
Courier	Zone 4 (Long Distance) - Early / Late Service	Deliveries	\$ 72.00
Courier	Regions 1-2 & 4-12 Outbound Mail Presort & Metering	Envelopes	\$ 0.07
Courier	Region 1 - Standard Service	Deliveries	\$ 191.00
Courier	Region 1 - Early / Late Service	Deliveries	\$ 226.00
Courier	Region 2 - Standard Service	Deliveries	\$ 203.00
Courier	Region 2 - Early / Late Service	Deliveries	\$ 237.00
Courier	Region 4 - Standard Service	Deliveries	\$ 151.00
Courier	Region 4 - Early / Late Service	Deliveries	\$ 185.00

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Print To Mail Services			
Sub Tower	Resource Unit	Measure	Rate
Courier	Region 5 - Standard Service	Deliveries	\$ 168.00
Courier	Region 5 - Early / Late Service	Deliveries	\$ 203.00
Courier	Region 6 - Standard Service	Deliveries	\$ 226.00
Courier	Region 6 - Early / Late Service	Deliveries	\$ 283.00
Courier	Region 7 - Standard Service	Deliveries	\$ 289.00
Courier	Region 7 - Early / Late Service	Deliveries	\$ 341.00
Courier	Region 8 - Standard Service	Deliveries	\$ 226.00
Courier	Region 8 - Early / Late Service	Deliveries	\$ 283.00
Courier	Region 9 - Standard Service	Deliveries	\$ 341.00
Courier	Region 9 - Early / Late Service	Deliveries	\$ 398.00
Courier	Region 10 - Standard Service	Deliveries	\$ 456.00
Courier	Region 10 - Early / Late Service	Deliveries	\$ 513.00
Courier	Region 11 - Standard Service	Deliveries	\$ 456.00
Courier	Region 11 - Early / Late Service	Deliveries	\$ 513.00
Courier	Region 12 - Standard Service	Deliveries	\$ 536.00
Courier	Region 12 - Early / Late Service	Deliveries	\$ 605.00

Server			
Sub Tower	Resource Unit	Measure	Rate
Application Servers	Central Intel High Complexity/Service Level	Instance	\$ 1,383.00
Application Servers	Central Intel Low Complexity/Service Level	Instance	\$ 1,117.00
Application Servers	Central Intel Medium Complexity/Service Level	Instance	\$ 1,227.00
Application Servers	Central Novell	Instance	\$ 1,091.00
Application Servers	Central Unix High Complexity/Service Level	Instance	\$ 1,541.00
Application Servers	Central Unix Low Complexity/Service Level	Instance	\$ 1,131.00
Application Servers	Central Unix Medium Complexity/Service Level	Instance	\$ 1,426.00
Application Servers	Remote Intel High Complexity/Service Level	Instance	\$ 1,786.00
Application Servers	Remote Intel Low Complexity/Service Level	Instance	\$ 1,785.00
Application Servers	Remote Intel Medium Complexity/Service Level	Instance	\$ 1,718.00
Application Servers	Remote Novell	Instance	\$ 1,269.00
Application Servers	Remote Unix High Complexity/Service Level	Instance	\$ 2,560.00
Application Servers	Remote Unix Low Complexity/Service Level	Instance	\$ 1,117.00
Application Servers	Remote Unix Medium Complexity/Service Level	Instance	\$ 1,069.00
Email	Email Accounts	Account	\$ 9.00
Email	Microsoft Tenant Administration	Account	\$ 0.64
Mobile Device	Mobile Device Management Subscriptions	Device	\$ 7.00
Replication and Backup	Application/Utility Tapes in Storage - Archived	Tape	\$ 27.00
Replication and Backup	Application/Utility Tapes in Storage - Virtual Tape Storage	GB	\$ 2.08
Replication and Backup	Application/Utility Tapes in Storage (Active)	Tape	\$ 13.00
Replication and Backup	Backup and Recovery Services	GB	\$ 0.54
Replication and Backup	Backup and Recovery Services - Archived	GB	\$ 0.18
Replication and Backup	Backup Retention - DR Offsite	Tape	\$ 8.00
Server Storage	Tier 1 - Mission Critical - High Speed	GB	\$ 1.29
Server Storage	Tier 2 - Business Critical	GB	\$ 0.82
Server Storage	Tier 3 - Archive - Online, Long Term Retention	GB	\$ 0.72
Software Stack Support	Database - Oracle	DB Instance	\$ 337.00
Software Stack Support	Database - SQL Server	DB Instance	\$ 326.00
Utility Server	LAN Attached Devices	Device	\$ 10.00

Service Desk			
Sub Tower	Resource Unit	Measure	Rate
Support	Authorized Devices	Device	\$ 19.00