
Glossary of Terms and Acronyms?

ABEND ? Sudden failure of a computer program, i.e., abnormal end.

Batch Processing ? Execution of a series of programs without manual intervention.

CICS ? Customer Information Control System middleware that supports rapid, high-volume online transaction processing.

CPU ? Central processing unit is the hardware in a computer that carries out the instructions of a computer program.

CPU Hours ? The unit of measure for application jobs running on the mainframe CPUs. This differs from wall clock hours. Each job may use the CPU for less than a second at a time, but all those microseconds are added together to measure CPU usage.

General Purpose Engine ? An IBM 2817-606 processor (or equivalent) that operates at a known throughput and availability for application processing.

zIIP ? Engine z Integrated Information Processor, a special processor that provides a higher throughput and lower cost, if applications can utilize zIIP.

CRM ? Customer Relationship Manager

DASD ? Direct Access Storage Device

Database ? Organized collection of data (DB2).

DB2 ? IBM Database 2, a relational model database.

ERP ? Enterprise Resource Planning

Mainframe ? Highly stable, reliable computer designed to handle very high volume throughput (e.g., bulk data or transaction processing).

TCP/IP ? Transmission Control Protocol/Internet Protocol, the basic communication language or protocol

of the Internet.

Thread-safe ? In computer programming, a program portion or routine that can be called from multiple programming threads without unwanted interaction between the threads.

Throughput ? Amount of data processed in a specific amount of time.

Tuning ? Improving system performance, usually to handle a higher load.

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