
Glossary of Terms and Acronyms

IMAC ? Install, Move, Add, Change

IMAC-D ? Install, Move, Add, Change, Delete

Trunk ? A common group of central office lines (pooled) that terminate in Private Branch Exchange (PBX) systems or Key Telephone systems.

Video Conferencing ? Conferencing that allows two or more locations to engage in two-way audio and video communications simultaneously.

Web Conferencing ? Webinar allowing a presentation to be shared with remote locations.

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