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## Quality Management System [1]

Establish and maintain a QMS that provides a standard, formal and continuous approach regarding quality management that is aligned with business requirements. The QMS should identify quality requirements and criteria; key IT processes and their sequence and interaction; and the policies, criteria and methods for defining, detecting, correcting and preventing non-conformity. The QMS should define the organizational structure for quality management, covering the roles, tasks and responsibilities. All key areas should develop their quality plans in line with criteria and policies and record quality data. Monitor and measure the effectiveness and acceptance of the QMS, and improve it when needed.

**There are no PSGs published for this topic; however, the topic is under review for future PSGs.**

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