
Definition and Collection of Monitoring Data [1]

Work with the business to define a balanced set of performance targets and have them approved by the business and other relevant stakeholders. Define benchmarks with which to compare the targets, and identify available data to be collected to measure the targets. Establish processes to collect timely and accurate data to report on progress against targets.

Source URL: <https://gta.georgia.gov/psg/book-page/definition-and-collection-monitoring-data>