
Deliver and Support [1]

This domain is concerned with the actual delivery of required services, which includes service delivery, management of security and continuity, service support for users, and management of data and operational facilities. It typically addresses the following management questions:

- ? Are IT services being delivered in line with business priorities?
- ? Are IT costs optimized?
- ? Is the workforce able to use the IT systems productively and safely?
- ? Are adequate confidentiality, integrity and availability in place for information security?

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