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## Manage IT Human Resources [1]

A competent workforce is acquired and maintained for the creation and delivery of IT services to the business. This is achieved by following defined and agreed-upon practices supporting recruiting, training, evaluating performance, promoting and terminating. This process is critical, as people are important assets, and governance and the internal control environment are heavily dependent on the motivation and competence of personnel.

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**Source URL:** <https://gta.georgia.gov/psg/book-page/manage-it-human-resources>