
Manage Projects [1]

A program and project management framework for the management of all IT projects is established. The framework ensures the correct prioritization and co-ordination of all projects. The framework includes a master plan, assignment of resources, definition of deliverables, approval by users, a phased approach to delivery, QA, a formal test plan, and testing and post-implementation review after installation to ensure project risk management and value delivery to the business. This approach reduces the risk of unexpected costs and project cancellations, improves communications to and involvement of business and end users, ensures the value and quality of project deliverables, and maximizes their contribution to IT-enabled investment programs.

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