State of Georgia IT Policy, Standards and Guidelines Development Framework

IT Management PSGs

Plan
Strategic and Tactical Planning
Architecture
Technological Direction
IT Process, Organization and Relationships

Manage
Investment Management
Communicate Management Goals and Directions
IT Human Resources
Quality Management
Assess and Manage IT Risks
Project Management
Procure IT Resources
Cost Management

Monitor& Evaluate
IT Performance
Internal Control
Compliance with External Requirements
IT Governance

Application Development PSGs

Identifying Automated Solutions
Acquiring and Maintaining Automated Solutions
Enabling Solution Operation and Use
Installing and Accrediting Solutions and Changes

Security PSGs (Drawn From and Provides Support for All PSG areas)

Management Controls
Security Planning
Risk Assessment
Certification, Accreditation & Assessments
System and Service Acquisition

Technical Controls
Access Controls
Audit and Accountability
Identification and Authentication
System and Communications Protection

Operational Controls
Awareness and Training
Configuration / Change Management
Contingency Planning
Incident Response
Maintenance
Media Protection
Personnel Security
Physical and Environmental Security
System and Information Integrity

Operations PSGs

Service Strategy
Manage Demand
Educate and Train Users

Service Design
Manage Service Levels
Manage Capacity
Ensure Systems Security

Service Transition
Acquire and Maintain Infrastructure
Manage the Configuration
Manage Data
Manage Change

Service Operation
Manage Operations
Manage the Physical Environment
Manage Service Desk and Incident
Manage Problems
Manage Third Party Services

Continuous Service Improvement
Ensure Continuous Service
Manage Performance

Color Legend: Source of PSGs, Body of Best Practice

ITIL | CMMI-DEV | FISMA | State Laws/ Regs and CobiT | PMI