

GOVERNOR'S STRATEGIC GOALS FOR GEORGIA



Vision: A lean and responsive state government that allows communities, individuals and businesses to prosper

Governor's Strategic Goals for Georgia

- Educated:** Developing life-, college-, and work-ready students
- Increase number of students reading at grade level by the completion of 3rd Grade – a strategic benchmark for lifelong learning
 - Increase the percentage of students who complete a college education
 - Improve and expand science, technology, engineering and mathematics (STEM) education
 - Identify and implement innovative strategies that increase teacher effectiveness and student achievement
 - Increase the percentage of high school graduates that are college and career ready
 - Empower citizens with public school options and local flexibility for the purpose of improving student achievement
- Mobile:** Transporting people and products in a 21st century Georgia
- Improve the movement of people and goods across and within the state
 - Expand Georgia's role as a major logistics hub for global commerce
 - Leverage public-private partnerships and improve intergovernmental cooperation for successful infrastructure development
- Growing:** Creating jobs and growing businesses
- Implement strategic tax and regulatory reforms that make Georgia more competitive
 - Promote small business growth and entrepreneurship
 - Maximize access to capital for startups and growing businesses
 - Conserve and enhance natural resources, with an emphasis on increasing state water supplies and security
- Healthy:** Accessible care and active lifestyles
- Reduce childhood obesity in Georgia
 - Increase access to health services throughout the state
 - Increase consumer choice and personal responsibility in health care
 - Improve access to treatment and community options for those with disabilities
- Safe:** Protecting the public's safety and security
- Implement alternative sentencing options to improve offender rehabilitation
 - Promote successful offender re-entry and compliance
 - Reduce injury and loss of life on Georgia's roads
 - Promote safe communities and stable families where children thrive
- Responsible and Efficient Government: Fiscally sound, principled, conservative**
- Maintain Georgia's AAA bond rating
 - Increase availability of state services through innovative technology solutions
 - Build and maintain a quality state government workforce
 - Focus state resources on essential services and employ enterprise solutions
 - Enlist community support and public-private partnerships to leverage available resources

Enterprise IT Strategy Summit Policy Area Associations

During the November 4 IT Strategy summit, attendees will be invited to participate in facilitated discussions to verify and evaluate business needs shared across agencies. Participants will come together according to primary policy area (as defined by OPB – see below). The attached document provides agency goals submitted to OPB as part of the agency strategic plan, and supported by IT-Dependent Strategies as identified by the agency. A quick review of this material prior to the summit should help during the discussion.

Educated

Board of Regents Bright from the Start: Georgia Department of Early Care and Learning	Georgia Professional Standards Commission Georgia Public Telecommunications Commission Georgia Student Finance Commission	Nonpublic Postsecondary Education Commission Office of Student Achievement Teachers Retirement System
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Mobile

Department of Transportation State Road and Toll Way Authority	Georgia Regional Transportation Authority (GRTA)
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Growing

Department of Agriculture Department of Banking and Finance Department of Community Affairs Department of Labor Department of Natural Resources Department of Revenue Employees Retirement System of Georgia Georgia Environmental Facilities Authority	Georgia Forestry Commission Georgia Real Estate Commission Georgia State Financing and Investment Commission Georgia Vocational Rehabilitation Agency Georgia World Congress Center Authority Governor's Office of Workforce Development	Office of the State Treasurer Secretary of State State Properties Commission State Soil and Water Conservation Commission Stone Mountain Memorial Association
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Healthy

Department of Public Health Department of Community Health Department of Human Services Department of Behavioral Health and Developmental Disabilities	Georgia Board for Physician Workforce Georgia Council on Developmental Disabilities Brain and Spinal Injury Trust Fund	Georgia Trauma Care Network Commission Department of Veterans Service Governor's Office for Children and Families
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Safe

Court of Appeals Criminal Justice Coordinating Council Department of Corrections Department of Defense Department of Driver Services Department of Juvenile Justice Department of Public Safety Family Connection	Firefighter Standards and Training Council Georgia Bureau of Investigation Georgia Emergency Management Agency Governor's Office of Consumer Protection Office of Highway Safety	Office of the Child Advocate Peace Officers Standards and Training Council Public Defender Standards Council Public Safety Training Center Sexual Offender Review Board State Board of Pardons and Paroles
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Responsible & Efficient Government

Department of Administrative Services Department of Audits and Accounts Georgia Building Authority	Georgia Technology Authority Office of Planning and Budget Office of State Administrative Hearings	Secretary of State State Accounting Office State Board of Workers Compensation
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GOVERNOR'S STRATEGIC GOALS FOR GEORGIA

Educated Goals: Developing Life-, College-, and Work-Ready Students

State Goal: E1 Increase number of students reading at grade level by the completion of 3rd Grade – a strategic benchmark for lifelong learning	
Agency	Agency Goal
Office of Student Achievement	G2 - Increase stakeholders understanding of the state's academic performance by engaging in research and implementing programs that build awareness around the Governor's educational priorities.
Department of Education	G3 - Increase the percentage of students in grade five passing at least four courses in core content areas and score at the Exceeds level on the CRCT. (Predictors of high school graduation.)
Bright from the Start: Georgia Department of Early Care and Learning	G1 - Improve quality of early care and learning programs

State Goal: E2 Increase percentage of Georgians who hold a postsecondary credential	
Agency	Goal
Office of Student Achievement	G1 - Increase stakeholders understanding of academic performance data by overhauling GOSA's website to enable the publication of an enhanced State School Report Card and by promoting the completion and sustainability of a P-20 longitudinal student database.
Department of Juvenile Justice	G1 - Operate Safe and Secure Facilities and Communities while providing Educational Opportunities
Georgia Student Finance Commission	G1 - In support of the goals of the Alliance of Education Agency Heads, improve education planning, career planning and student access and success.
	G2 - To support student, school and policy maker efforts to improve education planning and student success by designing, developing and publishing predictive models for college success based on the course-taking patterns of Georgia high school students.

State Goal: E3 Improve and expand science, technology, engineering and mathematics (STEM) education	
Agency	Goal
Department of Education	G2 - Increase the percentage of students in grade eight passing at least four courses in core content areas and score at the Exceeds level on the CRCT. (Predictors of high school graduation.)
Department of Corrections	G4 - Enhance Offender Reentry through increased evidence based programming

GOVERNOR’S STRATEGIC GOALS FOR GEORGIA

Educated Goals: Developing Life-, College-, and Work-Ready Students

State Goal: E4 Increase teacher and school leader effectiveness	
Agency	Goal
Office of Student Achievement	G2 - Increase stakeholders understanding of the state’s academic performance by engaging in research and implementing programs that build awareness around the Governor’s educational priorities.
Department of Education	G2 - Increase the percentage of students in grade eight passing at least four courses in core content areas and score at the Exceeds level on the CRCT. (Predictors of high school graduation.)
	G3 - Increase the percentage of students in grade five passing at least four courses in core content areas and score at the Exceeds level on the CRCT. (Predictors of high school graduation.)
Georgia Professional Standards Commission	G1 - Improve the level of preparation of educators, both pre-service and in-service, by requiring, for purposes of certification, those essential skills and dispositions, and that knowledge needed to effectively teach and provide services to every child.
	G2 - Improve the educator certification process to make it more streamlined.
	G3 - Enhance customer service and improve certification knowledge among school system HR staff and educator preparation certification officials.
Bright from the Start: Georgia Department of Early Care and Learning	G1 - Improve quality of early care and learning programs
Georgia Public Telecommunications Commission	G1 - Focus our position as Georgia’s digital educator to support teachers and students across the state.

State Goal: E5 Increase the percentage of high school graduates who are college and career ready	
Agency	Goal
Office of Student Achievement	G1 - Increase stakeholders understanding of academic performance data by overhauling GOSA’s website to enable the publication of an enhanced State School Report Card and by promoting the completion and sustainability of a P-20 longitudinal student database.
Department of Education	G1 - Increase the percentage of students that graduate from high school that are college and career ready.
Georgia Professional Standards Commission	G1 - Improve the level of preparation of educators, both pre-service and in-service, by requiring, for purposes of certification, those essential skills and dispositions, and that knowledge needed to effectively teach and provide services to every child.
Georgia Student Finance Commission	G1 - In support of the goals of the Alliance of Education Agency Heads, improve education planning, career planning and student access and success.

GOVERNOR'S STRATEGIC GOALS FOR GEORGIA

Educated Goals: Developing Life-, College-, and Work-Ready Students

State Goal: E5 Increase the percentage of high school graduates who are college and career ready	
Agency	Goal
Georgia Student Finance Commission	G2 - To support student, school and policy maker efforts to improve education planning and student success by designing, developing and publishing predictive models for college success based on the course-taking patterns of Georgia high school students.

State Goal: E6 Empower citizens with public school options and local flexibility for the purpose of improving student achievement	
Agency	Goal
Department of Education	G1 - Increase the percentage of students that graduate from high school that are college and career ready.

GOVERNOR'S STRATEGIC GOALS FOR GEORGIA

Mobile Goals: Transporting people and products in a 21st century Georgia

State Goal: M1 Improve the movement of people and goods across and within the state	
Agency	Agency Goal
Department of Driver Services	G2 - Transporting people and products in a 21st century Georgia
Secretary of State	G1 - Increase public access and knowledge on starting businesses in Georgia.
Department of Transportation	G3 - Taking care of what we have, in the most efficient way possible
	G4 - Planning and Constructing the best set of mobility-focused projects we can, on schedule
Georgia Regional Transportation Authority	G1 - Reduce the burden imposed by congestion on families and businesses in metro Atlanta
	G2 - Increase the number of reliable commutes in metro Atlanta
	G3 - Increase the number of workers that can reach metro Atlanta's major employment centers in 45-minutes during the morning rush hours
	G6 - Increase the cost-effectiveness of Xpress while maintaining or improving level of service

State Goal: M2 Expand Georgia's role as a major logistics hub for global commerce	
Agency	Agency Goal
Department of Transportation	G3 - Taking care of what we have, in the most efficient way possible
Georgia Regional Transportation Authority	G4 - Improve the first and last-mile connectivity to freight and logistics centers in metro Atlanta
	G5 - Remove freight bottlenecks on metro Atlanta freeways

State Goal: M3 Leverage public-private partnerships and improve intergovernmental cooperation for successful infrastructure development	
Agency	Agency Goal
Department of Labor	G2 - Enhance services and organizational effectiveness through strategic staff resources and cost-effective technology solutions
Department of Transportation	G4 - Planning and Constructing the best set of mobility-focused projects we can, on schedule
Georgia Regional Transportation Authority	G1 - Reduce the burden imposed by congestion on families and businesses in metro Atlanta
Georgia Regional	G2 - Increase the number of reliable commutes in metro Atlanta

GOVERNOR'S STRATEGIC GOALS FOR GEORGIA

Mobile Goals: Transporting people and products in a 21st century Georgia

<i>State Goal: M3 Leverage public-private partnerships and improve intergovernmental cooperation for successful infrastructure development</i>	
Agency	Agency Goal
Transportation Authority	G3 - Increase the number of workers that can reach metro Atlanta's major employment centers in 45-minutes during the morning rush hours
977 - Georgia Public Telecommunications Commission	G2 - Provide relevant, engaging, and educational content and services to Georgians through a well-developed and maintained delivery infrastructure.

GOVERNOR'S STRATEGIC GOALS FOR GEORGIA

Growing Goals: Creating jobs and growing businesses

State Goal: G1 Implement strategic tax and regulatory reforms that make Georgia more competitive	
Agency	Agency Goal
No IT-Dependent Goals reported to OPB by Georgia Agencies	

State Goal: G2 Promote small business growth and entrepreneurship	
Agency	Agency Goal
Georgia Forestry Commission	G4 - Improve Georgia's forest industry's global competitiveness through actions that lead to increased total value of manufactured wood products and ecosystem services.
928 - Georgia Environmental Finance Authority	G2 - 2. Financial Perspective: Maximize GEFA's Financial Viability

State Goal: G3 Maximize access to capital for startups and growing businesses	
Agency	Agency Goal
No IT-Dependent Goals reported to OPB by Georgia Agencies	

State Goal: G4 Conserve and enhance natural resources, with an emphasis on increasing state water supplies and security	
Agency	Agency Goal
Georgia Forestry Commission	G5 - Increase web-based forestry education to Georgia's students and forest landowners.
Department of Natural Resources	G2 - Increase opportunity, access to and the quality of our natural, historic and cultural resources.
Georgia Environmental Finance Authority	G1 - 1. Internal Perspective: Be an effective and efficient organization
	G2 - 2. Financial Perspective: Maximize GEFA's Financial Viability
	G3 - 3. Serve the citizens of Georgia: Implement and effectively manage water, sewer and solid waste infrastructure loan programs.

GOVERNOR'S STRATEGIC GOALS FOR GEORGIA

Healthy Goals: Accessible care and active lifestyles

State Goal: H1 Reduce childhood obesity in Georgia

Agency	Agency Goal
Department of Community Health	G1 - Improve health status of Georgians by promoting healthy lifestyles, preventative care, disease management, disparity elimination, and personal responsibility.
Bright from the Start: Georgia Department of Early Care and Learning	G2 - Promote safe and healthy early care and learning programs.

State Goal: H2 Increase access to health services throughout the state

Agency	Agency Goal
Department of Public Health	G7 - To implement a statewide public health telehealth program.
Georgia Board for Physician Workforce	G1 - Promote physician training and coverage in specialties and geographic areas of high need.

State Goal H3 Increase consumer choice and personal responsibility in health care

Agency	Agency Goal
Department of Community Health	G1 - Improve health status of Georgians by promoting healthy lifestyles, preventative care, disease management, disparity elimination, and personal responsibility.
	G2 - Improve access to quality health care at an affordable price.
Department of Behavioral Health and Developmental Disabilities	G1 - Promote recovery through a strong community based service delivery system with the capacity to communicate, transition and support individuals who have mental illness and addictive diseases.

State Goal: H4 Improve access to treatment and community options for those with disabilities

Agency	Agency Goal
Georgia Council on Developmental Disabilities	G1 - GCDD's Real Communities Initiative will support local projects that create more welcoming communities planned and implemented by partners with and without disabilities, resulting in measureable improvements for all people in their communities.
	Goal 2 - Identify the number of Georgians with traumatic brain and spinal cord injuries for the Central Registry to provide them with information regarding resources for their health and disability related needs.

GOVERNOR'S STRATEGIC GOALS FOR GEORGIA

Healthy Goals: Accessible care and active lifestyles

<i>State Goal: H4 Improve access to treatment and community options for those with disabilities</i>	
Agency	Agency Goal
Georgia Council on Developmental Disabilities	G1 - GCDD's Real Communities Initiative will support local projects that create more welcoming communities planned and implemented by partners with and without disabilities, resulting in measureable improvements for all people in their communities.
Department of Community Health	G2 - Improve access to quality health care at an affordable price.
Department of Labor	G1 - Maximize quality, responsive and accessible workforce services
Department of Behavioral Health and Developmental Disabilities	G1 - Promote recovery through a strong community based service delivery system with the capacity to communicate, transition and support individuals who have mental illness and addictive diseases.
	G4 - Optimize existing forensic services, expanding and diversifying treatment settings and methods. Efficiently meet the increasing demand for mandated services for individuals under court jurisdiction.

GOVERNOR'S STRATEGIC GOALS FOR GEORGIA

Safe: Protecting the public's safety and security

State Goal: S1 Implement alternative sentencing options to improve offender rehabilitation	
Agency	Agency Goal
Governor's Office for Children and Families	G1 - Provide state and federal funds to implement prevention and intervention strategies for the purpose of meeting the needs of children and families.
Criminal Justice Coordinating Council	G3 - Through strategic, data-driven funding, influence and promote meaningful criminal justice policy, programs & initiatives
Department of Behavioral Health and Developmental Disabilities	G4 - Optimize existing forensic services, expanding and diversifying treatment settings and methods. Efficiently meet the increasing demand for mandated services for individuals under court jurisdiction.
Department of Juvenile Justice	G1 - Operate Safe and Secure Facilities and Communities while providing Educational Opportunities
	G2 - Implement the Juvenile Justice Reform

State Goal: S2 Promote successful offender re-entry and compliance	
Agency	Agency Goal
Department of Corrections	G2 - Promote Safe Communities
	G4 - Enhance Offender Reentry through increased evidence based programming

State Goal: S3 Reduce injury and loss of life on Georgia's roads	
Agency	Agency Goal
Public Safety Training Center	G1 - Provide a safe environment for communities and families by increasing the availability and accessibility of basic mandate training for public safety officers.
	G2 - Reduce injuries and loss of life on Georgia roads by increasing the availability and accessibility of advanced/specialized training for our
	G3 - Improve and maintain the infrastructure of public safety training facilities/space statewide to better serve our customers.
Department of Transportation	G2 - Making safety investments and improvements where the traveling public is most at risk
Department of Transportation	Goal 2 - Making safety investments and improvements where the traveling public is most at risk

State Goal: S4 Promote safe communities and stable families where children thrive	
Agency	Agency Goal
Governor's Office for Children and Families	G1 - Provide state and federal funds to implement prevention and intervention strategies for the purpose of meeting the needs of children and families.

GOVERNOR'S STRATEGIC GOALS FOR GEORGIA

Safe: Protecting the public's safety and security

<i>State Goal: S4 Promote safe communities and stable families where children thrive</i>	
Agency	Agency Goal
	G2 - Promote statewide training and capacity building resources.
Criminal Justice Coordinating Council	G3 - Through strategic, data-driven funding, influence and promote meaningful criminal justice policy, programs & initiatives
Sexual Offender Review Board	G2 - Develop an efficient way of communicating between SORRB and GBI
Public Safety Training Center	G1 - Provide a safe environment for communities and families by increasing the availability and accessibility of basic mandate training for public safety officers.
	G2 - Reduce injuries and loss of life on Georgia roads by increasing the availability and accessibility of advanced/specialized training for our public safety customers.
	G3 - Improve and maintain the infrastructure of public safety training facilities/space statewide to better serve our customers.
Georgia Real Estate Commission	G3 - Implementation of the 2015 changes to the Real Property Appraiser Qualification Criteria as established by the Appraiser Qualification Board of The Appraisal Foundation and overseen by The Appraisal Subcommittee.
Georgia Forestry Commission	G1 - Prepare for high-risk wildfire conditions, other disasters, and other incidents to ensure improved public safety through innovative technology solutions and increased interagency cooperation.
Department of Human Services	G2 - Achieve substantial compliance with the Kenny A. Consent Decree.
Department of Human Services	G5 - Initiate a Problem Solving Court (PSC) model in judicial circuits throughout the state.
Department of Juvenile Justice	G2 - Implement the Juvenile Justice Reform
Department of Public Safety	G3 - Provide support to other public safety agencies through emergency response and special services.
Department of Corrections	G1 - Maintain Safe & Secure Facilities
	G2 - Promote Safe Communities
Bright from the Start: Georgia Department of Early Care and Learning	G2 - Promote safe and healthy early care and learning programs.
Department of Driver Services	G1 - Protecting the public safety and security
Department of Revenue	G3 - Property Relocation and Expansion

GOVERNOR'S STRATEGIC GOALS FOR GEORGIA

Responsible and Efficient: Protecting the public's safety and security

State goal: R1 Maintain Georgia's AAA bond rating	
Agency	Goal
State Accounting Office	G1 - Deliver Timely and Accurate Financial Reporting
Employees Retirement System of Georgia	G4 - Maintain the financial health of the systems through actuarially sound operations and timely and accurate financial reporting.

STATE GOAL: R2 Increase availability of state services through innovative technology solutions	
Agency	Goal
Office of State Administrative Hearings	G2 - Implement a new case management system that supports electronic submission and retrieval of case related information
	G3 - Improve electronic access to case-related information. Achieving this goal, however, is dependent on achieving item #2 above.
Governor's Office for Children and Families	G2 - Promote statewide training and capacity building resources.
Criminal Justice Coordinating Council	G2 - Improve the efficiency and outcomes of primary business processes
Criminal Justice Coordinating Council	G4 - Educate all stakeholders and customers as to CJCC's role within the criminal justice system
Sexual Offender Review Board	G3 - Maximize the efficiency and effectiveness of record keeping through technology
288 - Peace Officer Standards and Training Council	G4 - Make access to POST services easier for peace officers, criminal justice professionals, and the general public.
Department of Agriculture	G2 - Improve customer service throughout the department.
Department of Public Health	G1 - To create integrated and effective information services that facilitate the core functions of Public Health (assessment, policy development and assurance).
Department of Banking and Finance	G1 - Optimize our IT platforms to ensure that they are scalable, accessible, usable and flexible enough to keep pace with technological changes and innovations and the demands and business needs of our internal and external customers.
	G4 - Ensure a flexible regulatory framework for Money Service Businesses (MSBs) that enhances risk identification, provides more comprehensive supervisory oversight, while enabling the MSB industry to provide an array of financial services.
Employees Retirement System of Georgia	G1 - Increase the ability of members, retirees, and beneficiaries to complete transactions with minimal or no intervention by agency staff.
Employees Retirement System of Georgia	G3 - Improve the quality of the work produced by agency staff for our members through improved employer data reporting and staff training.
Georgia Forestry Commission	G1 - Prepare for high-risk wildfire conditions, other disasters, and other incidents to ensure improved public safety through innovative technology solutions and increased interagency cooperation.
	G3 - Develop an efficient system to provide required training to employees and provide opportunities for employees to take voluntary training to develop and retain a highly qualified workforce.

GOVERNOR'S STRATEGIC GOALS FOR GEORGIA

Responsible and Efficient: Protecting the public's safety and security

STATE GOAL: R2 Increase availability of state services through innovative technology solutions	
Agency	Goal
	G4 - Improve Georgia's forest industry's global competitiveness through actions that lead to increased total value of manufactured wood products and ecosystem services.
	G5 - Increase web-based forestry education to Georgia's students and forest landowners.
Department of Labor	G2 - Enhance services and organizational effectiveness through strategic staff resources and cost-effective technology solutions
Department of Behavioral Health and Developmental Disabilities	G6 - Maximize technology promoting quality services, accountability in DBHDD operations through efficient, flexible, reliable data systems assuring strategic value & timeliness of evaluation information, data driven management & resource deployment decisions.
Department of Natural Resources	G3 - Run a more efficient and responsive agency.
Nonpublic Postsecondary Education Commission	G1 - Maximize the number of authorized nonpublic postsecondary educational institutions operating in Georgia to be educationally sound and financially stable.
Department of Corrections	G6 - Implement sound fiscal responsibility and effective resource management
Department of Revenue	G1 - GRATIS Modernization
Department of Driver Services	G3 - Fiscally sound, principled and conservative
Secretary of State	G2 - Maximize efficiency in the Corporations division, reducing processing and call center wait times.
	G3 - Increase voting day efficiencies and maintain secure and fair elections.
	G6 - To effectively administer the Securities Division's policy area, the goal of the securities division is to focus on five areas for Registration, Examination/Audits, Enforcement, Investor Education/Outreach, and Small Business Capital Formation.
State Board of Workers Compensation	G1 - Enhance online customer service delivery for workers compensation claims.
Sexual Offender Review Board	G3 - Increase efficiency and effectiveness of record keeping through technology
Stone Mountain Memorial Association	G4 - Provide technology infrastructure that supports the operation of Stone Mountain Park.
Georgia Public Telecommunications Commission	G1 - Focus our position as Georgia's digital educator to support teachers and students across the state.
	G2 - Provide relevant, engaging, and educational content and services to Georgians through a well-developed and maintained delivery infrastructure.
Georgia Technology Authority	G2 - Provide technology guidance and oversight to enable sound business solutions.
	G3 - Promote state services through innovative technology solutions.

GOVERNOR'S STRATEGIC GOALS FOR GEORGIA**Responsible and Efficient: Protecting the public's safety and security**

STATE GOAL: R3 Build and maintain a quality state government workforce	
Agency	Goal
Peace Officer Standards and Training Council	G4 - Make access to POST services easier for peace officers, criminal justice professionals, and the general public.
Georgia Real Estate Commission	G1 - Completion of a SQL based Licensing Database by 2017. This project is roughly halfway completed and has 5 remaining modules that require between \$22,000 and \$142,000 to complete depending on the module.
	G2 - Georgia real estate and appraiser licensees will use well designed efficient online computer services to conduct business with the agency such as renewing licenses and changing firms.
Department of Public Health	G5 - To encourage the development of a sufficient number of qualified public health workers.
State Accounting Office	G5 - Provide Continually Improving Customer Service
Employees Retirement System of Georgia	G2 - Improve communications with members, retirees, beneficiaries, and employers by improving the agency s communications tools, increasing the number of communication opportunities, and utilizing various platforms.
	G3 - Improve the quality of the work produced by agency staff for our members through improved employer data reporting and staff training.
Georgia Forestry Commission	G3 - Develop an efficient system to provide required training to employees and provide opportunities for employees to take voluntary training to develop and retain a highly qualified workforce.
Department of Human Services	G3 - Replace the SUCCESS system.
Bright from the Start: Georgia Department of Early Care and Learning	G3 - Foster organizational excellence through stakeholder engagement, enterprise solutions, and workforce development.
Department of Driver Services	G3 - Fiscally sound, principled and conservative
Department of Transportation	G1 - Making GDOT a better place to work will make GDOT a place that works better
Georgia Environmental Finance Authority	G1 - 1. Internal Perspective: Be an effective and efficient organization

STATE GOAL: R4 Focus state resources on essential services and employ enterprise solutions	
Agency	Goal
Georgia Real Estate Commission	G1 - Completion of a SQL based Licensing Database by 2017. This project is roughly halfway completed and has 5 remaining modules that require between \$22,000 and \$142,000 to complete depending on the module.
	G2 - Georgia real estate and appraiser licensees will use well designed efficient online computer services to conduct business with the agency such as renewing licenses and changing firms.
	G3 - Implementation of the 2015 changes to the Real Property Appraiser Qualification Criteria as established by the Appraiser Qualification Board of The

GOVERNOR'S STRATEGIC GOALS FOR GEORGIA

Responsible and Efficient: Protecting the public's safety and security

STATE GOAL: R4 Focus state resources on essential services and employ enterprise solutions	
Agency	Goal
	Appraisal Foundation and overseen by The Appraisal Subcommittee.
Department of Agriculture	G2 - Improve customer service throughout the department.
Department of Banking and Finance	G1 - Optimize our IT platforms to ensure that they are scalable, accessible, usable and flexible enough to keep pace with technological changes and innovations and the demands and business needs of our internal and external customers.
	G4 - Ensure a flexible regulatory framework for Money Service Businesses (MSBs) that enhances risk identification, provides more comprehensive supervisory oversight, while enabling the MSB industry to provide an array of financial services.
State Accounting Office	G2 - Maximize the Efficiency and Effectiveness of Payroll and Accounting Services in Georgia State Government
Department of Community Health	G3 - Ensure value in healthcare contracts.
	G4 - Increase citizen self-service capabilities.
Department of Labor	G1 - Maximize quality, responsive and accessible workforce services
Department of Behavioral Health and Developmental Disabilities	G6 - Maximize technology promoting quality services, accountability in DBHDD operations through efficient, flexible, reliable data systems assuring strategic value & timeliness of evaluation information, data driven management & resource deployment decisions.
Nonpublic Postsecondary Education Commission	G1 - Maximize the number of authorized nonpublic postsecondary educational institutions operating in Georgia to be educationally sound and financially stable.
State Board of Pardons and Paroles	G1 - Improve, automate and streamline business practices and procedures.
Department of Public Safety	G3 - Provide support to other public safety agencies through emergency response and special services.
Department of Corrections	G1 - Maintain Safe & Secure Facilities
Secretary of State	G6 - To effectively administer the Securities Division s policy area, the goal of the securities division is to focus on five areas for Registration, Examination/Audits, Enforcement, Investor Education/Outreach, and Small Business Capital Formation.
Stone Mountain Memorial Association	G4 - Provide technology infrastructure that supports the operation of Stone Mountain Park.
Georgia Public Telecommunications Commission	G3 - Maintain and grow a financially strong, efficient and stable organization.
Georgia Technology Authority	G1 - Integrate Georgia Enterprise Technology Services (GETS) to an effective and efficient delivery model.
	G2 - Provide technology guidance and oversight to enable sound business solutions.

GOVERNOR'S STRATEGIC GOALS FOR GEORGIA**Responsible and Efficient: Protecting the public's safety and security**

STATE GOAL: R5 Enlist community support and public-private partnerships to leverage available resources	
Agency	Goal
Criminal Justice Coordinating Council	G2 - Improve the efficiency and outcomes of primary business processes
	G4 - Educate all stakeholders and customers as to CJCC s role within the criminal justice system
Georgia Council on Developmental Disabilities	G1 - GCDD's Real Communities Initiative will support local projects that create more welcoming communities planned and implemented by partners with and without disabilities, resulting in measureable improvements for all people in their communities.
Department of Public Health	G6 - To increase the number of families with infants that receive appropriate education and intervention to reduce the likelihood of infant death.
Department of Natural Resources	G3 - Run a more efficient and responsive agency.
Department of Corrections	G6 - Implement sound fiscal responsibility and effective resource management
Bright from the Start: Georgia Department of Early Care and Learning	G3 - Foster organizational excellence through stakeholder engagement, enterprise solutions, and workforce development.
Department of Revenue	G1 - GRATIS Modernization
Georgia Public Telecommunications Commission	G3 - Maintain and grow a financially strong, efficient and stable organization.
Department of Natural Resources	G3 - Run a more efficient and responsive agency.
Office of Student Achievement	G3 - Increase stakeholders confidence in academic performance data by maintaining an effective educational auditing program that ensures the validity of the State's assessment program. (*This is one of GOSA s statutory charges).
Criminal Justice Coordinating Council	G2 - Improve the efficiency and outcomes of primary business processes
	G4 - Educate all stakeholders and customers as to CJCC s role within the criminal justice system
Bright from the Start: Georgia Department of Early Care and Learning	G3 - Foster organizational excellence through stakeholder engagement, enterprise solutions, and workforce development.
Department of Juvenile Justice	G4 - Maximize collaborative partnerships to create and sustain positive impacts on youth and their families
Stone Mountain Memorial Association	G1 - Protect the financial and public interests of the Stone Mountain Memorial Association and Stone Mountain Park.
Georgia Public Telecommunications Commission	G3 - Maintain and grow a financially strong, efficient and stable organization.