

## Enterprise IT Strategy Summit Policy Area Associations

The attached document provides agency goals for all priority strategies submitted to the Governor's Office of Planning and Budget as part of the agency strategic planning process. Priority strategies contribute directly to the achievement of a Governor's strategic goal for Georgia, reflect a statewide initiative or policy issue, display a cross-agency collaborative effort, and/or utilize an evidence-based or best practice strategy. For a complete list of all agency strategies and goals, refer to the Horizon system: <a href="http://horizon.opb.state.ga.us/Views/AgencyStrategicPlanView.aspx">http://horizon.opb.state.ga.us/Views/AgencyStrategicPlanView.aspx</a> .

Educated		
Board of Regents	Georgia Public Telecommunications	Office of Student Achievement
Bright from the Start: Georgia	Commission	Teachers Retirement System
Department of Early Care and	Georgia Student Finance	
Learning	Commission	
Georgia Professional Standards	Nonpublic Postsecondary Education	
Commission	Commission	
Mobile		
Department of Transportation	Georgia Regional Transportation	
State Road and Toll Way Authority	Authority (GRTA)	
Growing		
Department of Agriculture	Georgia Forestry Commission	Office of the State Treasurer
Department of Banking and Finance	Georgia Real Estate Commission	Secretary of State
Department of Community Affairs	Georgia State Financing and	State Properties Commission
Department of Labor	Investment Commission	State Soil and Water Conservation
Department of Natural Resources	Georgia Vocational Rehabilitation	Commission
Department of Revenue	Agency	Stone Mountain Memorial Association
Employees Retirement System of	Georgia World Congress Center	
Georgia	Authority	
Georgia Environmental Facilities	Governor s Office of Workforce	
Authority	Development	
Healthy		
Department of Public Health	Georgia Board for Physician	Georgia Trauma Care Network
Department of Community Health	Workforce	Commission
Department of Human Services	Georgia Council on Developmental	Department of Veterans Service
Department of Behavioral Health	Disabilities	Governor s Office for Children and
and Developmental Disabilities	Brain and Spinal Injury Trust Fund	Families
Safe		
Court of Appeals	Firefighter Standards and Training	Office of the Child Advocate
Criminal Justice Coordinating Council	Council	Peace Officers Standards and Training
Department of Corrections	Georgia Bureau of Investigation	Council
Department of Defense	Georgia Emergency Management	Public Defender Standards Council
Department of Driver Services	Agency	Public Safety Training Center
Department of Juvenile Justice	Governor s Office of Consumer	Sexual Offender Review Board
Department of Public Safety	Protection	State Board of Pardons and Paroles
Family Connection	Office of Highway Safety	
Responsible & Efficient Government		
Department of Administrative	Georgia Technology Authority	State Accounting Office
Services	Office of Planning and Budget	State Board of Workers
Department of Audits and Accounts	Office of State Administrative Hearings	Compensation
Georgia Building Authority	Secretary of State	

#### Educated Goals: Developing Life-, College-, and Work-Ready Students

State Goal: E1 Increase number of students reading at grade level by the completion of 3rd Grade – a strategic benchmark for lifelong learning	
Agency	Agency Goal
141 - Family Connection	G3 - Support partnership development to foster collaboration around outcomes for children
413 - Office of Student Achievement	G2 - Engage in research that supports the Governor s educational priorities
	G4 - Identify, research, support, and sustain educational innovations that align with the Governor s education priorities
414 - Department of Education	G3 - Increase the percentage of students in grade five passing at least four courses in core content areas and score at the Exceeds level on the CRCT (Predictors of high school graduation)
469 - Bright from the Start: Georgia Department of Early Care and Learning	G1 - Increase Quality and Access in Georgia s Early Learning Programs

State Goal: E2 Increase percentage of Georgians who hold a postsecondary credential	
Agency	Goal
415 - Technical College System of Georgia	G1 - Students and student success are the focus of the Technical College System of Georgia (TCSG); colleges will prepare their students for quality jobs and/or continuing education
472 - Board of Regents	G1 - Commitment to Academic Excellence and Degree Completion
476 - Georgia Student Finance Commission	G1 - In support of the goals of the Alliance of Education Agency Heads, improve education planning, career planning and student access and success
	G2 - To support student, school and policy maker efforts to improve education planning and student success by designing, developing and publishing predictive models for college success based on the course-taking patterns of Georgia high school students

#### Educated Goals: Developing Life-, College-, and Work-Ready Students

State Goal: E3 Improve and expand science, technology, engineering and mathematics (STEM) education	
Agency	Goal
413 - Office of Student	G4 - Identify, research, support, and sustain educational innovations that align with
Achievement	the Governor s education priorities
414 - Department of	G2 - Increase the percentage of students in grade eight passing at least four courses
Education	in core content areas and score at the Exceeds level on the CRCT (Predictors of high school graduation)

State Goal: E4 Increase teacher and school leader effectiveness	
Agency	Goal
413 - Office of Student Achievement	G2 - Engage in research that supports the Governor s educational priorities
414 - Department of Education	G3 - Increase the percentage of students in grade five passing at least four courses in core content areas and score at the Exceeds level on the CRCT. (Predictors of high school graduation)
463 - Georgia Professional Standards Commission	G1 - Improve the level of preparation of educators, both pre-service and in-service, by requiring, for purposes of certification, those essential skills and dispositions and that knowledge needed to effectively teach and provide services to every child
469 - Bright from the Start: Georgia Department of Early Care and Learning	<ul> <li>G1 - Increase Quality and Access in Georgia s Early Learning Programs</li> <li>G3 - Foster Organizational Excellence Through Stakeholder Engagement, Enterprise Solutions, and Workforce Development</li> </ul>

State Goal: E5 Increase the percentage of high school graduates who are college and career ready	
Agency	Goal
413 - Office of Student Achievement	G1 - Redesign the State School Report Card and promote the usability of a P-20 longitudinal student database
414 - Department of Education	G1 - Increase the percentage of students that graduate from high school that are college and career ready

State Goal: E6 Empower citizens with public school options and local flexibility for the purpose of improving student achievement	
Agency	Goal
414 - Department of Education	G1 - Increase the percentage of students that graduate from high school that are college and career ready
State Charter Schools Commission	G1 – Support the Governor's goal to empower citizens with public school options and local flexibility for the purpose of improving student achievement

# Mobile Goals: Transporting people and products in a 21st century Georgia

State Goal: M1 Improve the movement of people and goods across and within the state	
Agency	Agency Goal
484 - Department of Transportation	G3 - Taking care of what we have, in the most efficient way possible
	G4 - Planning and Constructing the best set of mobility-focused projects we can, on schedule
927 - State Road and Tollway Authority	G3 - Provide a superior experience for all customers
	G5 - Improve Mobility for Georgians

State Goal: M2 Expand Georgia's role as a major logistics hub for global commerce	
Agency	Agency Goal
484 - Department of Transportation	G3 - Taking care of what we have, in the most efficient way possible
927 - State Road and Tollway Authority	G1 - Leverage financial resources to optimize program delivery while ensuring proper stewardship of public funds

State Goal: M3 Leverage public-private partnerships and improve intergovernmental cooperation for successful infrastructure development

Agency	Agency Goal
484 - Department of Transportation	G4 - Planning and Constructing the best set of mobility-focused projects we can, on schedule
927 - State Road and Tollway Authority	G1 - Leverage financial resources to optimize program delivery while ensuring proper stewardship of public funds
	G3 - Provide a superior experience for all customers
	G5 - Improve Mobility for Georgians

#### Growing Goals: Creating jobs and growing businesses

State Goal: G1 Implement strategic tax and regulatory reforms that make Georgia more competitive

Agency	Agency Goal
415 - Technical College	G3 - TCSG will be a recognized leader in technical education that builds Georgia's
System of Georgia	workforce for economic development by engaging communities across the state,
	nation and around the world
429 - Department of	G4 - Grow Georgia s university-based research capacity and reputation, as well as
Economic Development	build high-growth companies around university discoveries
462 - Department of	G7 - EPD - Implement state and federal environmental laws in a manner that is
Natural Resources	consistent with environmental sustainability and economic growth
429 - Department of	G1 - Position Georgia within the top ten in growth per capita GDP by 2020
Economic Development	

State Goal: G2 Promote small business growth and entrepreneurship	
Agency	Agency Goal
428 - Department of Community Affairs	G1 - Support the Governor's strategic goal of creating jobs and growing businesses by expanding access to capital and increasing the number of private sector jobs in local communities throughout the State

State Goal: G3 Maximize access to capital for startups and growing businesses	
Agency	Agency Goal
428 - Department of Community Affairs	G1 - Support the Governor's strategic goal of creating jobs and growing businesses by expanding access to capital and increasing the number of private sector jobs in local communities throughout the State
429 - Department of	G1 - Position Georgia within the top ten in growth per capita GDP by 2020
Economic Development	G4 - Grow Georgia s university-based research capacity and reputation, as well as build high-growth companies around university discoveries

State Goal: G4 Conserve and enhance natural resources, with an emphasis on increasing state water supplies and security		
Agency	Agency Goal	
462 - Department of Natural Resources	<ul> <li>G1 - Educate Georgia s citizens about the cultural, historical, and natural resources of the state</li> <li>G2 - Increase opportunity, access to and the quality of our natural, historic and cultural resources</li> <li>G5 - EPD - Ensure an adequate supply of clean water in Georgia</li> <li>G6 - EPD - Promote a healthy, safe and sustainable environment in Georgia</li> </ul>	
928 - Georgia Environmental Finance Authority	G3 - Customer Service: Serve the citizens of Georgia	

## Healthy Goals: Accessible care and active lifestyles

State Goal: H1 Reduce childhood obesity in Georgia	
Agency	Agency Goal
141 - Family Connection	G3 - Support partnership development to foster collaboration around outcomes for children
405 - Department of Public Health	G2 - To develop statewide strategy and implementation plan to reduce the percentage of children who are at an unhealthy weight by 5% in 5 years
419 - Department of Community Health	G1 - Improve health status of Georgians by promoting healthy lifestyles, preventative care, disease management, disparity elimination, and personal responsibility

State Goal: H2 Increase access to health services throughout the state		
Agency	Agency Goal	
141 - Family Connection	G1 - Provide technical assistance to support county collaboratives	
211 - Georgia Trauma Care Network Commission	G1 - Develop a regionalized trauma system in Georgia	
261 - Brain and Spinal Injury Trust Fund	G1 - G1 The Trust Fund Commission is committed to increasing accessibility and availability of health and disability related resources to Georgians with traumatic brain and spinal cord injury for their post acute care and rehabilitation	
405 - Department of Public Health	G7 - To implement a statewide public health telehealth program	
441 - Department of Behavioral Health and Developmental Disabilities	G1 - Promote recovery through a strong community based service delivery system with the capacity to communicate, transition and support individuals who have mental illness and addictive diseases	
461 - Department of Juvenile Justice	G5 - Promote Youth Re-entry focused programming and service delivery	
953 - Georgia Board for Physician Workforce	G1 - Promote physician training and coverage in specialties and geographic areas of high need	
	G2 - Enhance service functions through new initiatives to recruit and retain physicians in Georgia	
	G3 - Secure and focus funding for medical education	
	G4 - Promote interest in the Scholarship and Loan Repayment Programs and the targeted communities that are served	

## Healthy Goals: Accessible care and active lifestyles

State Goal H3 Increase consumer choice and personal responsibility in health care	
Agency	Agency Goal
405 - Department of Public Health	G3 - To reduce tobacco use among Georgians
419 - Department of Community Health	G1 - Improve health status of Georgians by promoting healthy lifestyles, preventative care, disease management, disparity elimination, and personal responsibility
	G3 - Increase effectiveness and efficiency in the delivery of health care programs
	G2 - Improve access to comprehensive, quality health care services

Agency	Agency Goal
261 - Brain and Spinal	G1 - G1 The Trust Fund Commission is committed to increasing accessibility and
Injury Trust Fund	availability of health and disability related resources to Georgians with traumatic brain and spinal cord injury for their post acute care and rehabilitation
419 - Department of Community Health	G2 - Improve access to comprehensive, quality health care services
427 - Department of	G1 - Optimize self-sufficiency and the ability for oneself and family to function without
Human Services	public assistance
441 - Department of Behavioral Health and Developmental Disabilities	G1 - Promote recovery through a strong community based service delivery system with the capacity to communicate, transition and support individuals who have mental illness and addictive diseases
	G2 - Maximize community integration and self-sufficiency of people with
	intellectual/developmental disabilities through an array of resources that promote participation in the community
	G3 - Optimize the delivery of effective therapeutic services in safe settings that promote recovery and reintegration into the community reducing the need for hospitalization and maximizing the benefits of hospitalization when inpatient care is required

## Safe: Protecting the public's safety and security

Agency	Agency Goal
234 - Criminal Justice	G1 - Increase overall funding to better support the needs of direct victim services
Coordinating Council	and criminal justice services
	G3 - Through strategic, data-driven funding, influence and promote meaningful criminal justice policy, programs & initiatives
441 - Department of	G2 - Maximize community integration and self-sufficiency of people with
Behavioral Health and Developmental Disabilities	intellectual/developmental disabilities through an array of resources that promote participation in the community
	G4 - Optimize existing forensic services, expanding and diversifying treatment settings and methods. Efficiently meet the increasing demand for mandated services for individuals under court jurisdiction
461 - Department of Juvenile Justice	G2 - Implement the Juvenile Justice Reform
467 - Department of Corrections	G3 - Enhance Treatment Options to support Alternative Sentencing

Agency	Agency Goal
441 - Department of	G4 - Optimize existing forensic services, expanding and diversifying treatment
Behavioral Health and	settings and methods. Efficiently meet the increasing demand for mandated
	services for individuals under court jurisdiction
Developmental Disabilities	services for individuals under court jurisdiction
461 - Department of	G5 - Promote Youth Re-entry focused programming and service delivery
Juvenile Justice	
465 - State Board of	G4 - Create a transition option for inmates, approved by the Board and who are
Pardons and Paroles	statutorily or by Board vote required to max out their sentence in prison; the Max-
	Out Re-Entry program (M.O.R.E.)
	G2 - Increase parolee reentry success and public safety
467 - Department of Corrections	G3 - Enhance Treatment Options to support Alternative Sentencing
	G2 - Promote Safe Communities
	G4 - Enhance Offender Reentry through increased evidence based programming

## Safe: Protecting the public's safety and security

State Goal: S3 Reduce injury and loss of life on Georgia's roads	
Agency	Agency Goal
290 - Public Safety Training Center	G2 - Increase the availability and accessibility of advanced/specialized training for our public safety customers
462 - Department of Natural Resources	G4 - Improve the safety and health of all Georgians
466 - Department of Public Safety	G1 - Reduce the loss of life, injuries, and property damage resulting from motor vehicle crashes.

Agency	Agency Goal
239 - Georgia Emergency	G1 - Enhance state security through the development, implementation and sustainment of effective state level emergency management capabilities
Management Agency	sustainment of effective state level emergency management capabilities
245 - Office of the Child	G2 - Develop and maintain collaborative relationships with public and private
Advocate	agencies, lawyers and judges, to improve outcomes for children and families involved with the child welfare and juvenile justice systems
	G3 - Promote OCA s reputation as the independent agency that ensures the safety of children in the custody and control of the State, and increase visibility and promote the mission of OCA
411 - Department of Defense	G1 - Maximize educational opportunities for at risk youth
	G2 - Ensure the capacity to defend the state of Georgia
427 - Department of Human Services	G1 - Optimize self-sufficiency and the ability for oneself and family to function without public assistance
465 - State Board of Pardons and Paroles	G3 - Enhance and improve the professional development and competencies of staft throughout the agency
466 - Department of Public Safety	G2 - Provide a safe environment for state employees, elected officials, and visitors to Capitol Square
,	G3 - Provide support to other public safety agencies through emergency response and special services
467 - Department of Corrections	G1 - Maintain Safe & Secure Facilities
471 - Georgia Bureau of	G1 - Based on professional standards and the criminal justice operating
Investigation	environment, GBI operations will be a model of efficiency and effectiveness

Agency	Goal
407 - State Accounting Office	G1 - Deliver timely and accurate statewide financial reporting
409 - Georgia State Financing and Investment Commission	G3 - Maintain Georgia s AAA Bond Rating (Finance Division)
416 - Employees Retirement System of Georgia	G4 - Maintain the financial health of the systems through actuarially sound operations and timely and accurate financial reporting
482 - Teachers Retirement System	G3 - Deliver timely and accurate financial reporting
	G4 - Continue to operate the pension plan on an actuarially sound basis
486 - Office of the State Treasurer	G2 - Encourage state entities to implement best cash management practices
	G4 - Optimize general fund balances by reducing state agency bank balances

STATE GOAL: R2 Increase availability of state services through innovative technology solutions		
Agency	Goal	
202 - Office of State Administrative Hearings	G2 - Improve case management system (CMS) for staff, submitting agencies, interested parties, and the public	
234 - Criminal Justice Coordinating Council	G4 - Educate all stakeholders and customers as to CJCC s role within the criminal justice system	
405 - Department of Public Health	G1 - To create integrated and effective information services that facilitate the core functions of Public Health (assessment, policy development and assurance)	
416 - Employees Retirement System of Georgia	G1 - Increase the ability of members, retirees, and beneficiaries to complete transactions with minimal or no intervention by agency staff	
	G2 - Improve communications with members, retirees, beneficiaries, and employers by improving the agency s communications tools, increasing the number of communication opportunities, and utilizing various platforms	
420 - Georgia Forestry Commission	G5 - Increase web-based forestry education to Georgia's students and forest landowners	
428 - Department of Community Affairs	G3 - Improve organizational performance	
440 - Department of Labor	G2 - Maximize internal efficiency and ensure the best management of Georgia s resources	
471 - Georgia Bureau of Investigation	G1 - Based on professional standards and the criminal justice operating environment, GBI operations will be a model of efficiency and effectiveness	
474 - Department of Revenue	G1 - To create a customized system that will set the standard for all State's Title and Registration systems nationwide	

Agency	Goal
478 - Secretary of State	G2 - Maximize call center efficiency in the Corporations and Professional Licensing divisions
	G6 - To effectively administer the Securities Division s policy area, the goal of the Securities Division is to focus on Registration, Examinations/Audits, and Enforcement, and Investor Education/Outreach
	G4 - Greater public safety through broader outreach and increased inspection and investigation of Broker Dealers, Investment Advisors, Securities, Professional Licensing Boards' professions, and Elections
482 - Teachers Retirement System	G1 - Optimize the efficiency, timeliness, & accuracy of the retirement process and the maintenance of member accounts
977 - Georgia Public Telecommunications Commission	G2 - Provide relevant, engaging, and educational content and services to Georgians through a well developed and maintained delivery infrastructure
980 - Georgia Technology Authority	G2 - Provide technology guidance and oversight to enable sound business solutions
	G3 - Promote state services through innovative technology solutions

STATE GOAL: R3 Build and maintain a quality state government workforce		
Agency	Goal	
403 - Department of Administrative Services	G2 - Provide integrated talent management programs, tools, and governance in order to assist agencies in attracting and retaining an effective state workforce	
407 - State Accounting Office	G4 - Recruit and retain a high performing workforce	
416 - Employees Retirement System of Georgia	<ul> <li>G2 - Improve communications with members, retirees, beneficiaries, and employers by improving the agency s communications tools, increasing the number of communication opportunities, and utilizing various platforms</li> <li>G3 - Improve the quality of the work produced by agency staff for our members through improved employer data reporting and staff training</li> </ul>	
427 - Department of Human Services	G3 - Minimize the amount of elderly and children that are abused, neglected, or in harm's way	
428 - Department of Community Affairs	G3 - Improve organizational performance	
465 - State Board of Pardons and Paroles	G3 - Enhance and improve the professional development and competencies of staff throughout the agency	
478 - Secretary of State	G4 - Greater public safety through broader outreach and increased inspection and investigation of Broker Dealers, Investment Advisors, Securities, Professional Licensing Boards' professions, and Elections	

STATE GOAL: R4 Focus state resources on essential services and employ enterprise solutions		
Agency	Goal	
403 - Department of Administrative Services	G3 - Identify loss exposures and safety risks, provide insurance coverage, promote loss control, and administer claims in order to protect customer assets and mitigate legal liabilities	
406 - Department of Banking and Finance	G4 - Ensure a flexible regulatory framework for Money Service Businesses (MSBs) that enhances risk identification, provides more comprehensive supervisory oversight, while enabling the MSB industry to provide an array of financial services	
407 - State Accounting Office	<ul> <li>G2 - Deliver quality enterprise application support and effective shared services</li> <li>G3 - Provide opportunities to improve statewide business processes</li> </ul>	
441 - Department of Behavioral Health and Developmental Disabilities	G6 - Maximize technology promoting quality services, accountability in DBHDD operations through efficient, flexible, reliable data systems assuring strategic value & timeliness of evaluation information, data driven management & resource deployment decisions	
465 - State Board of Pardons and Paroles	G1 - Improve, automate and streamline business practices and procedures	
467 - Department of Corrections	G1 - Maintain Safe & Secure Facilities	
	G6 - Implement sound fiscal responsibility and effective resource management	
478 - Secretary of State	G5 - Enhance Go Build Georgia by expediting professional licensing process	
492 - Public Defender Standards Council	G3 - Reorganize the capital defense component of the agency to increase geographic accessibility and responsiveness and most efficiently handle capital conflict cases	
927 - State Road and Tollway Authority	G4 - Prepare a sustainable infrastructure for SRTA s future	
980 - Georgia Technology Authority	G2 - Provide technology guidance and oversight to enable sound business solutions	
	G1 - Integrate Georgia Enterprise Technology Services (GETS) to an effective and efficient delivery model	

STATE GOAL: R5 Enlist community support and public-private partnerships to leverage available resources		
Agency	Goal	
211 - Georgia Trauma Care Network Commission	G1 - Develop a regionalized trauma system in Georgia	
234 - Criminal Justice Coordinating Council	G4 - Educate all stakeholders and customers as to CJCC s role within the criminal justice system	
245 - Office of the Child Advocate	G1 - Increase awareness and understanding of child welfare policies, practicies and	
	outcomes throughout Georgia G2 - Develop and maintain collaborative relationships with public and private agencies, lawyers and judges, to improve outcomes for children and families involved with the child welfare and juvenile justice systems G3 - Promote OCA s reputation as the independent agency that ensures the safety	
	of children in the custody and control of the State, and increase visibility and promote the mission of OCA	
263 - Georgia Council on Developmental Disabilities	G1 - GCDD's Real Communities Initiative will support local projects that create more welcoming communities planned and implemented by partners with and without disabilities, resulting in measureable improvements for all people in their communities	
405 - Department of Public Health	G3 - To reduce tobacco use among Georgians G4 - Increase immunization rates in children 19 to 36 months	
413 - Office of Student Achievement	G3 - Maintain an effective educational auditing program that ensures the validity of the State's assessment program. (*This is one of GOSA s statutory charges)	
441 - Department of Behavioral Health and Developmental Disabilities	G5 - Maximize state-university partnerships that promote the improvement of state-operated hospitals' quality of treatment and care, enhance work-force development, and facilitate research to advance the science associated with disabilities	
467 - Department of Corrections	G6 - Implement sound fiscal responsibility and effective resource management	
469 - Bright from the Start: Georgia Department of Early Care and Learning	G3 - Foster Organizational Excellence Through Stakeholder Engagement, Enterprise Solutions, and Workforce Development.	
480 - State Soil and Water Conservation Commission	G3 - Increase the effectiveness of local soil and water conservation district boards.	
977 - Georgia Public Telecommunications Commission	G3 - Maintain and grow a financially strong, efficient and stable organization.	