



Technology Innovation Showcase 2012



Mental Health Management System Georgia Department of Juvenile Justice

The Georgia Department of Juvenile Justice (DJJ) provides services to thousands of youth in the juvenile system. DJJ needed a way to manage their personal information in an efficient and accurate way.

Across 27 facilities and 92 court services offices, more than 4,000 employees work every day to ensure a secure workflow for DJJ. The department realized the need for a system to further improve efficiency, accuracy and compliance for day-to-day work. It also needed to eliminate paper records and minimize the extra help needed to manage and organize paperwork.

DJJ developed a fully automated mental health record for youth in the juvenile justice system and integrated those records into the Juvenile Tracking System. The goal was to eliminate the need for paper records and replace them with web-based electronic mental health records. Record automation was developed to improve work productivity management, statistical analysis, compliance with standards, accuracy of documentation and accountability.

In addition to automating mental health records, DJJ's Office of Technology and Information Services and its Office of Behavioral Health Services automated training documents and video presentations to more efficiently orient staff about mental health records. The use of training videos and documents has reduced travel and time away from DJJ facilitates in order to implement business processes.